

2014-2016 Chevrolet Silverado MyLink® Apple CarPlay and Android Auto Upgrade

G-IO62.5 + G-GPSB + G-ACM + G-HUB

WHAT'S INCLUDED

NG 2.5 HMI Module (G-IO62.5) GPS Antenna (G-GPSB) ACM Module (G-ACM) New Apple Carplay / Android Auto Compatible USB Hub (G-HUB)

TOOLS NEEDED

Panel Removal Tools (Optional)

INSTALLATION

Replace your existing HMI Module.

Remove and replace your vehicle's HMI module with the our pre-programmed replacement HMI module which is located behind the glovebox on the lower passenger side A-pillar (*see reverse-side for diagram*).

Mount the GPS Antenna.

Route the GPS antenna just beneath the dash top (*under the windshield*) and plug the blue connector into the newly installed HMI module. Make sure the antenna is not installed under any metal or near any speakers.

Replace your existing ACM Module.

Remove and replace your vehicle's ACM module with the our pre-programmed replacement ACM module which is located behind your radio screen.

Replace your existing USB hub.

Remove and replace your existing USB hub with the New Apple Carplay / Android Auto Compatible USB Hub provided.

FAQs

My GPS Icon has a red line/slash through it.

You will need to drive the vehicle around to sync the satellites with your unit. This could take up to 48 hours. If the problem persists; unplug, then plug your GPS antenna connector – push hard to verify a good connection. Re-position the antenna for better signal reception – verify no metal object is above the antenna. You could temporarily place the antenna outside of the vehicle just to eliminate any obstructions.

My splash screen is incorrect.

This is normal; the start-up screen is set by the vehicle's BCM. This will fix itself within the first week or two.

I just installed my upgrade and it tells me the unit is locked? Please submit a ticket at desk.zoho.com/portal/infotainment/newticket

I am having difficulty getting Apple CarPlay and/or Android Auto to work.

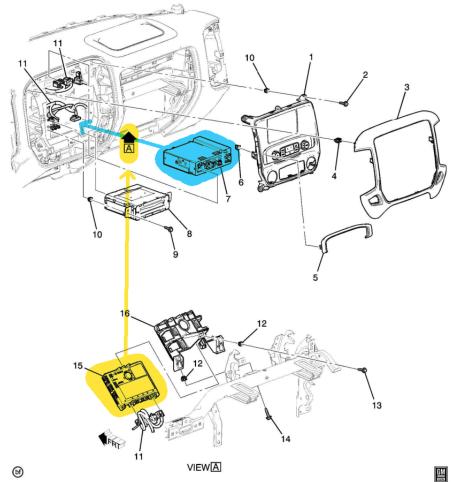
Make sure that you have replaced your original USB hub with the new one provided. Make sure your phone is charging to verify that the hub is properly installed. If it is charging, please try re-installing the media hub sent with your purchase. If it doesn't solve the issue, please make sure you are using the factory charging cable sent with the phone. Most aftermarket charging cables will cause issues. Please test using at least two different cables and phones. Delete all history of vehicles paired with your phone and from the radio. Turn off the vehicle and wait about 30 seconds to start your car. Then try pairing again.

Each radio is different however, your vehicle may require for you to enable "Smartphone Device Mirroring". To enable the option on your radio please perform the steps in one or two ways:

- 1) Select the Phone icon > Pairing> Smartphone Projection Manager> Smartphone Device Mirroring
 - 2) Select Apps Icon > Projection Manager> Smartphone Device Mirroring

Make sure that your phone is enabled as well.

Go to Settings > General > CarPlay.



Scan the QR code below using your smartphone camera for a full tutorial video:



If you have any further questions or require any technical support, please submit a ticket at: desk.zoho.com/portal/infotainment/newticket

Want to help?

<u>Installation Instructions</u>: We are frequently looking for customers to assist us with improving our installation instructions. If you have a suggestion please let our technical support department know so the changes can be made quickly. <u>Installation Video</u>: Many of our customers are willing and able to shoot a DIY installation video for us. If you're interested in assisting future Infotainment.com customers with installation techniques please let our technical support department know.