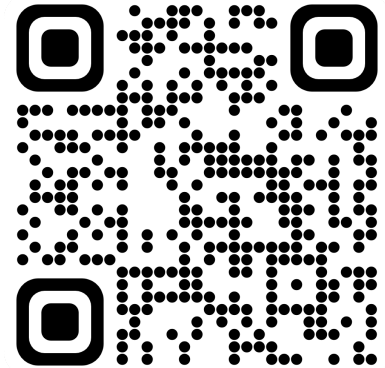


Install guide for (2021-2023 GM Full-Size SUV Factory OEM Digital Rear View Camera Mirror Full-LCD Display For Tahoe Suburban Yukon Escalade).

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

Part lists

- Digital LCD Rear View Mirror
- License Plate Lamp Assembly
- Universal Fakra Water Blue "Z" Female to Male Cable - 25 FT



Tools required for installation, socket sizes & whatnot.

- Light Source
- Pry Tool
- Painter's Tape
- Flathead Screwdriver
- T15 Torx Screwdriver
- T20 Torx Screwdriver
- 7mm Wrench/Socket
- 8mm Wrench/Socket

Skill Level: 4

Time Investment: 3-4 hours



Step 1: To start, grab your pry tool or flathead and pry from the top left corner of the center trim away from above the factory rear view mirror.



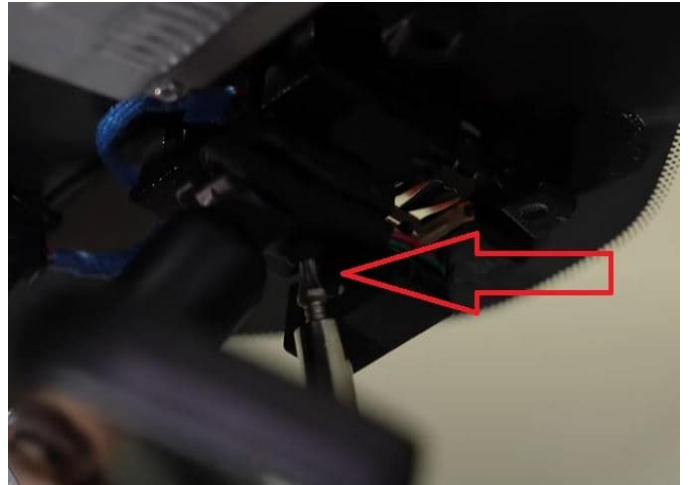
Step 2: Next, using your pry tool, pull down in the top left corner of the trim panel. Do not put any force on the glass, it doesn't take much to crack the windshield. The panel is only held in with retainer clips.



Step 3: Angle the factory mirror down and disconnect the one black connector going to the mirror.



Step 4: Remove the one T20 screw that is holding the factory mirror in place. Place factory mirror off to the side.



Step 5: Take the new digital rear view mirror and plug in the factory connector.



Step 6: Slide the new digital rear view mirror into place and secure with the T20 screw.



Step 7: Take your fakra cable and plug in the male fakra into the mirror's female fakra connection.



Step 8: Push the plastic clip on the female fakra from the mirror into the hold to the right of the silver module. This will secure the cable into place.



Step 9: Run the fakra cable up to the top of mirror assembly, use zip ties to secure wiring.



Step 10: Start tucking the fakra cable into the headliner.



Step 11: Reinstall the rear view mirror trim panel. You'll head the retainer clips snap into place. Make sure not to pinch any cables.



Step 12: Reinstall the rear view mirror smaller trim panel back into place.



Step 13: Using your pry tool. Route the fakra cable above the driver's A pillar.



Step 14: Pull down your door's weather stripping to gain access to route the fakra cable toward the rear of the vehicle.



Step 15: Continue down to the end of the driver's door. Once wire is in place, reinstall the weather stripping.



Step 16: Route the cable over and behind the B pillar.



Step 17: Remove rear passenger door weather stripping then route the cable toward the rear of the vehicle.



Step 18: Now in the rear keep routing the cable back and under the headliner.



Step 19: Route the cable all the way to the back.



Step 20: Open the rear lift gate, pull the weather stripping down and route the cable above the head liner.



Step 21: Pull the left grommet down then use a long zip tie to feed into the grommet till it reaches above the headliner.



Step 22: Tape the fakra cable to the zip tie and pull the zip tie through the grommet along with the fakra cable. Pull all the slack through then reinstall the weather stripping.



Step 23: Once the weather stripping is back in place, it's time to tackle the lift gate.



Step 24: Start by popping off the top panel, use your pry tool in the corner to start popping out the retainer clips. Place the panel off to the side.



Step 25: Next pop off the corner trim panel. This is again only held in with retainer clips. Remove both sides and place them to the side.



Step 26: Moving to the handle, remove the plastic trim hiding the 7mm screw. Remove the screw and place to the side.



Step 27: You can now pull down the large trim panel, it is only held in with retainer clips and the close button will still be attached when all clips are released. You want to start at the window and work down. You want to pop the lower part of the panel down then out at the same time.



Step 28: For the close left gate button, pull the gray locking tab out and pull connect off the button. Place the panel off to the side.

Note: Many clips like to stay in the metal frame of the lift gate. You'll have to remove the clips, bend the teeth inward, and put them back on the rear of the panel.



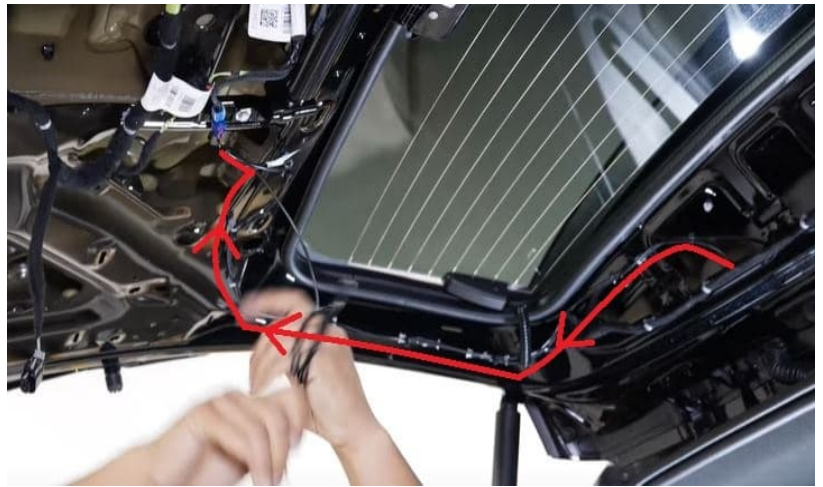
Step 29: Next you want to remove the outside panels. These are typically made of different plastic and they are more brittle. Be careful when pulling the retainer clips out. Get a good hold with your pry tool. There are 5 clips each side.



Step 30: With the panels removed, you can feed the fakra cable up into the lift gate. Reattach the factory rubber grommet.



Step 31: Follow the factory wiring, use zip ties to secure wiring into place. Stop once you get to the blue factory connection. Bundle the fakra cable up and continue with next step.



Step 32: To protect the painted left gate surface. Use some painter's tape to cover the painted surface the panel once removed will touch.



Step 33: Next we need to remove two 8mm screws from each side, four total. The screws are silver. Then remove the eight 8mm nuts. These are black. Some are quite easy to see, some are a bit more hidden inside the circle cut-outs.



Step 34: To remove the rear valance, you'll need to reach inside the lift gate and push the retainer clips out while applying upward pressure to help release the retainer clip. Also make sure to wedge something under the valance so gravity doesn't make the clips reengage.

Note: Take your time with this step.



Step 35: Once the clips are released, you'll need to disconnect the factory backup camera and push button connections. Push red locking tab out then disconnect plugs.



Step 36: With one hand support the valance and the other hand pull the wiring and grommet out of the lift gate.



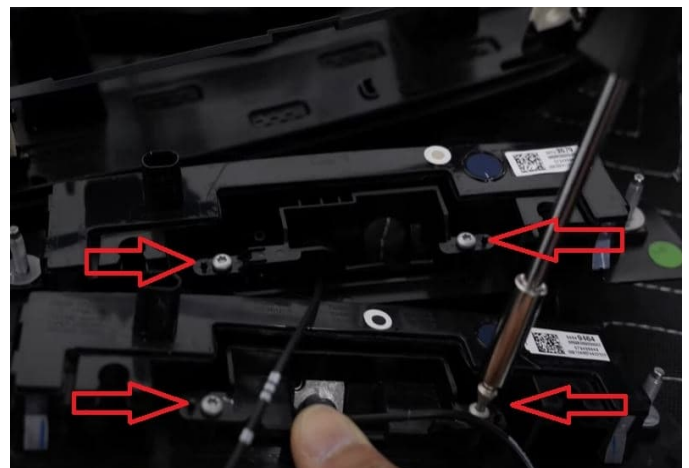
Step 37: Once the valance has been removed. Take it over to a work bench, make sure not to scratch the paint. Disconnect the factory backup camera and remove the two 8mm nuts holding the factory camera housing in place.



Step 38: Squeeze the two plastic tabs holding the factory camera housing. Once removed we will need to swap the factory backup camera to the new camera housing in the kit.



Step 39: Remove the two T15 screws then move the factory backup camera over to the new housing.



Step 40: Once you swapped the backup camera over, slide the housing into place, feeding the two camera cables through the opening. You'll hear the plastic clips snap into place.



Step 41: Reinstall the two 8mm nuts.



Step 42: Reconnect the factory backup camera.



Step 43: You'll need to make a small cut in the rubber grommet to slide the silver fakra from the rear view mirror into lift gate.



Step 44: Plug in your last connector then push the red locking tab down.



Step 45: To reinstall the valance, feed the camera cable through the factory hold. Reattach the grommet then line panel up and push till you hear retainer clips snap into place.



Step 46: Reconnect the factory backup camera and the life gate switch. Then you can connect the blue fakra cable we ran from the front of the vehicle, plug that into the silver fakra from the new camera installed. Zip tie any slack out of the way.



Step 47: Reinstall the four 8mm silver screws, two per side, then reinstall the eight 8mm black nuts.



Step 48: Time to reinstall the large panel with the close lift gate button. Reconnect the close lift gate button. Make sure to push the locking tab back down.



Step 49: Start at the bottom of the panel, side it forward then up. You'll need to engage the lower retainer clips first before the rest of the clips will line up. You'll hear the retainer clips snap into place.



Step 50: Reinstall the corner trim panels. You'll hear the retainer clips snap into place.



Step 51: Reinstall the center trim panel. You'll hear the retainer clips snap into place.



Step 52: Reinstall the side trim panels that covered the two 8mm screws.



Step 53: Reinstall the 7mm screw then the handle screw cover.



Step 54: Remove the painter's tape and test your lift gate close button.



Step 55: Start the vehicle and test out you new digital rear view mirror. If you followed the instructions then everything should be working.



Step 56: Thank you for your purchase. Enjoy the upgrade!!



Return Policy/Warranty Terms

Infotainment.com 30-Day Return Policy:

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

Customers are responsible for all return shipping charges unless they receive the wrong product or a defective item. It is recommended that the customer utilizes signature confirmation and/or insurance when shipping an item to Infotainment.com.

Infotainment.com will not be responsible for lost or damaged packages. Only the signature of an Infotainment.com employee will suffice as proof of delivery. A pre-paid return shipping label may be requested by the customer (located within the continental U.S) at the cost of \$15.00 to be deducted from the total refund amount. Customers located outside the United States will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com.

Returns will be processed within ten (10) business days of receipt (not including weekends, holidays, and the day the package is delivered). Refunds will be issued back to the original form of payment. If the original form of payment is no longer valid the refund will be issued as store credit. Infotainment.com reserves the right to reject or impose additional charges for replacement of a return if there is damage, missing



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components, excessive use/wear, a different serial number from when originally shipped, etc. If the customer's return has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update. This return policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the return policy and procedures at any time without notification.

Infotainment.com Retail 90-Day Warranty Policy:

Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped



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therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

This warranty policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the warranty policy and procedures at any time without notification.

Infotainment.com Extended 1-Year Warranty Policy:

Infotainment.com offers hassle free technical support and warranty claims on all products within 1 year from the date-of-delivery to retail customers who opt for the extended warranty coverage upon checkout. This policy also applies to all registered Infotainment.com wholesale accounts. Furthermore, franchise automobile dealers are granted additional coverage for their customers to match the vehicle's 3 year / 36,000 mile bumper-to-bumper manufacturer's warranty.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

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