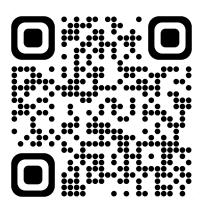


<u>Install guide for (2021-2023 Ford F-150 & 2023+ SuperDuty SiriusXM Satellite HD Radio Upgrade Kit)</u>

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

Part lists

- ACM Module with SiriusXM
- SiriusXM Antenna



Tools required for installation, socket sizes & whatnot.

- Light Source
- Pry Tool
- Flathead Screwdriver
- T20 Torx Screwdriver
- 7mm Wrench/Socket, with extension
- Right Angle Wrench or 7mm ratcheting Wrench with Swivel or Angled Head.
- Angle Driver

Skill Level: 3

Time Investment: 2-3 hours





Step 1: We start by removing the trim from above/around the radio screen. Place it off to the side.

Note: You should be able just to pull it off as it is only held in with retainer clips. If needed, you can use pry tool to help.



Step 2: Remove the rubber mat from above the screen and place it off to the side.



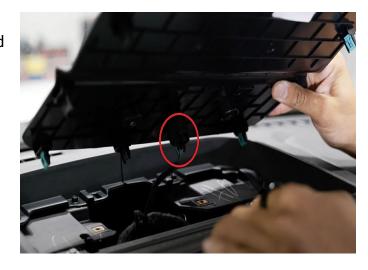
Step 3: You'll see the two holes where two 7mm bolts are that need to be removed.

Note: Angle driver is handy on this step.



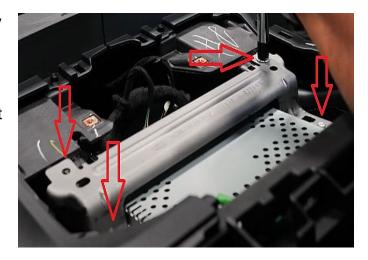


Step 4: Pull up on the trim to get it to release as it is only held in with retainer clips and one wired connection.

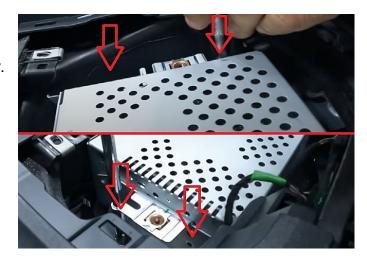


Step 5: You'll now see a bracket over the factory ACM. There are four 7mm bolts holding the bracket in place. Remove all four.

Note: A Magnetic tip is very handy on these next steps.



Step 6: There are four 7mm bolts holding the bottom of the ACM in place. They are a little deep down, extension with magnetic tip is handy.





Step 7: You'll be able to lift the factory ACM out of the dash. You'll need to angle it up to remove it.



Step 8: Once you have the factory ACM out enough to gain access to the its rear. You'll want to disconnect all the connections at the rear of the ACM.

Note: Take a picture of the connections for your records.



Step 9: Here you have an option for the SiriusXM antenna placement.

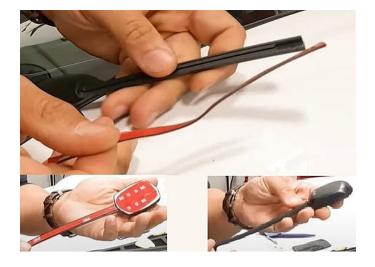
<u>One</u>: You can place it above the metal bracket above the new ACM but this spot doesn't always have the best reception. If you pick this spot and get bad reception, you'll need to move the SiriusXM antenna location.

<u>Two</u>: You can route the SiriusXM antenna to the roof following the next few steps. Other wise you can skip to step 35.

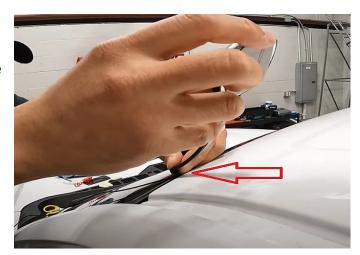




Step 10: First prep the SiriusXM antenna for mounting. You'll want to clean the antenna with some Isopropyl alcohol then apply the tape strips.



Step 11: To mount the SiriusXM antenna to the roof. You'll be mounting it using double-sided tape. Make sure to clean the roof very well to the tape holds. Start with the bottom of the black strip.



Step 12: Slowly place antenna strip down, keep it nice and straight for the neat and clean finish.





Step 13: Now that the SiriusXM antenna is mounted you can route the cable into the interior of the cab.



Step 14: You'll be able to use your pry tool or a flathead screwdriver to pull up the window's rubber strip to feed the antenna cable under it for the neat and clean finish.

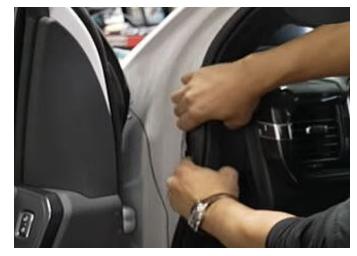


Step 15: Once you reach the gap between the fender and pillar, you can feed the cable through the gap into the door well.





Step 16: Now that you have the cable in the door well. You'll want to pull the weather stripping back to be able to route cable into the cab.



Step 17: You'll want to cover the cable in the door well for two reasons, one it will protect the cable and two it is a neat and clean look.

Note: We used a piece of Velcro, the fuzzy side to cover the cable in the door well.



Step 18: Route the cable under the weather stripping, be sure to route the cable going down the strip not to pinch the cable. You can see the correct path for the cable.

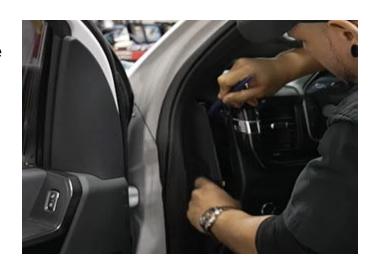




Step 19: Put the weather stripping back into place over the cable.



Step 20: Next remove the trim panel to feed cable into the dash. Use your pry tool to pull the panel off, it is only held in with retainer clips.



Step 21: Route the cable down to the foot well through the opening the removing the trim panel provided to you.





Step 22: You can now put the trim panel back on. The cable should be in your foot well now.



Step 23: We will need to remove the knee bolster to gain access to route the antenna cable up to the ACM.



Step 24: Next open the bottom knee bolster panel to expose the two 7mm bolts that need to be removed. The lower panel will come free once the two bolts are removed, place it off to the side.





Step 25: The upper part of the knee bolster is only held in with retainer clips. You can give it a pull to remove the knee bolster, place it off to the side.



Step 26: You can now pull the cable up from the foot well into the opening that was behind the upper knee bolster.

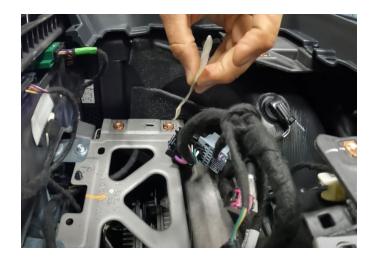


Step 27: Route the cable up to the ACM. This can be a pain but if you use a fish wire it can make the process much easier. We used a long zip tie with the end slightly curved. Feed it up in the dash going to the ACM.





Step 28: Once you have the fish wire up at the ACM you can pull the antenna cable slack through to zip tie excess out of the way.



Step 29: Zip tie the cable behind the upper knee bolster for the neat and clean finish.



Step 30: You can reinstall the upper knee bolster then put the two 7mm bolts back into place for the lower knee bolster. Then close the lower knee bolster up.





Step 31: Time to install the new ACM. Start by plugging in the SiriusXM antenna then all the rest of the factory connections.



Step 32: Angle the ACM downward and slide it into place.

Note: Always a good idea to take a picture of the ACM's sticker info for your records.

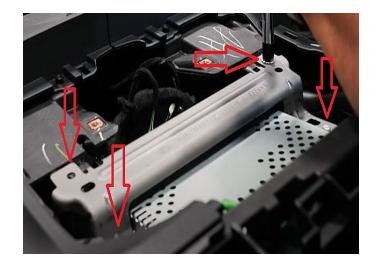


Step 33: You will need to reinstall the four 7mm bolts from around the ACM, two per side.





Step 34: Now take your bracket to place it over the new ACM. Secure into place with the four 7mm bolts.



Step 35: If you want to place SiriusXM antenna under the dash, this is where you will attach it with its magnetic base to the metal bracket above the new ACM.



Step 36: Reinstall the center console cover. Remember to reconnect the one connection under it. Secure into place with the two 7mm bolts.





Step 37: Put the rubber mat back into place.



Step 38: Lastly reinstall the last trim panel that goes above the radio screen. You'll hear the retainer clips snap into place.



Step 39: Next step is programming. We have a <u>tablet rental service</u> that must be ordered with the ACM upgrade. Once install is done. We can remote connect via the tablet to program the vehicle. Please call our <u>General Support team</u> to setup an appointment or follow this <u>link</u>.





Step 40: To get to SiriusXM once the vehicle has been programmed. First go to <u>Audio</u> then hit <u>Sources</u> in the left corner.



Step 41: Then when in <u>Sources</u> hit the <u>SiriusXM</u> icon.



Step 42: Once on <u>SiriusXM</u> you should hear the preview channel 0 playing. You'll need to contact SiriusXM to activate your subscription to the new ACM. Hit the Subscribe button to see your Radio ID/ESN. This is what SiriusXM rep will need to know.

Note: We're getting no signal in our truck as we're in the garage. Make sure you have the vehicle outside to pickup signal. A garage can fully block GPS and XM signals from the Satellites in space.





Step 43: Enjoy the excellent SiriusXM upgrade! Thank you!





Return Policy/Warranty Terms

Infotainment.com 30-Day Return Policy:

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

Customers are responsible for all return shipping charges unless they receive the wrong product or a defective item. It is recommended that the customer utilizes signature confirmation and/or insurance when shipping an item to Infotainment.com. Infotainment.com will not be responsible for lost or damaged packages. Only the signature of an Infotainment.com employee will suffice as proof of delivery. A pre-paid return shipping label may be requested by the customer (located within the continental U.S) at the cost of \$15.00 to be deducted from the total refund amount. Customers located outside the United States will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com.

Returns will be processed within ten (10) business days of receipt (not including weekends, holidays, and the day the package is delivered). Refunds will be issued back to the original form of payment. If the original form of payment is no longer valid the refund will be issued as store credit. Infotainment.com reserves the right to reject or impose additional charges for replacement of a return if there is damage, missing



components, excessive use/wear, a different serial number from when originally shipped, etc. If the customer's return has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update. This return policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the return policy and procedures at any time without notification.

Infotainment.com Retail 90-Day Warranty Policy:

Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped



therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

This warranty policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the warranty policy and procedures at any time without notification.

Infotainment.com Extended 1-Year Warranty Policy:

Infotainment.com offers hassle free technical support and warranty claims on all products within 1 year from the date-of-delivery to retail customers who opt for the extended warranty coverage upon checkout. This policy also applies to all registered Infotainment.com wholesale accounts. Furthermore, franchise automobile dealers are granted additional coverage for their customers to match the vehicle's 3 year / 36,000 mile bumper-to-bumper manufacturer's warranty.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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