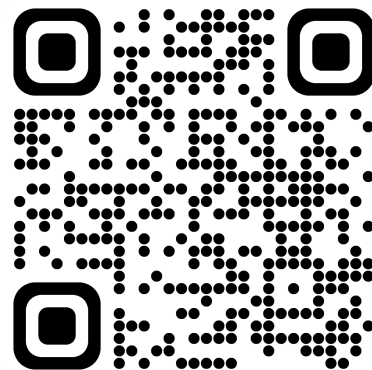


Install guide for (2020-2022 Ford Explorer 10.1" LCD Capacitive Portrait Touchscreen Upgrade)

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

Part lists

- 10.1" Vertical Display TouchScreen Assembly
- LVDS Cable for 10.1" Display
- Dash Bezel for 10.1" Vertical Display
- Dash Cubby Utility Box for 10.1" Vertical Display
- Trim Bezel Insert for 10.1" Vertical Display
- Genie Programmer



Tools required for installation, socket sizes & whatnot.

- Light Source
- Pry Tool
- Flathead Screwdriver
- 7mm Wrench/Socket
- 8mm Wrench/Socket

Skill Level: 2

Time Investment: 1-2 hours



Step 1: Using your pry tools or a flathead screwdriver, remove the trim from behind the factory 8.4" screen.



Step 2: You'll now see three 8mm bolts behind the screen, remove all three.



Step 3: You can now pull the 8.4" screen out of the dash, disconnect the factory LVDS cable then set screen off to the side.

Note: You can use a flathead screwdriver to help release the LVDS cable.



Step 4: Next is to remove the factory vents. They are only held in with retainer clips. Using a pry tool, remove the trim then place to the side.



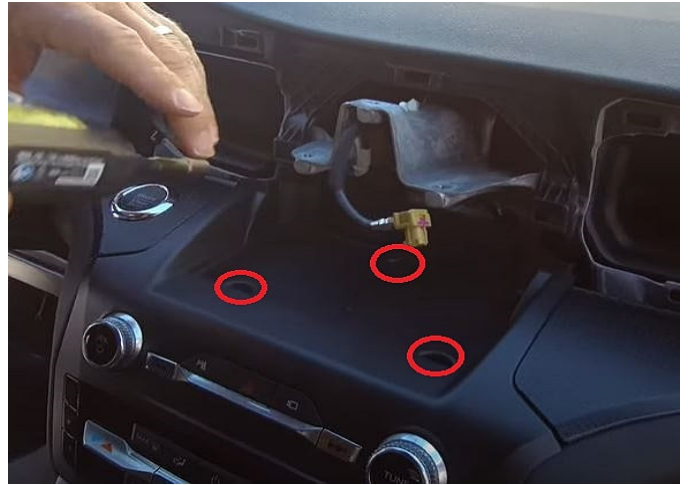
Step 5: Once you have the factory vent trim out. Remove the factory vents and swap them to our vent bezel in the kit. There are four, two per side, clips holding the vents in place.



Step 6: Next remove the liner from below the screen. Place it off to the side.



Step 7: Once the liner is removed, you'll see three 7mm screws that need to be removed.



Step 8: Remove the climate controls, they are only held in with retainer clips. With a good pull the climate controls will be released from the dash.



Step 9: Disconnect the climate controls. There are four connections that need to be released.

Note: There is a locking tab that needs to be pressed in to get the connectors to release.

Note: Take pictures of the connections for your reference.



Step 10: Pull up on you push to start button to release its retainer clips. You don't need to fully disconnect the push to start button.



Step 11: Pull up on the trim panel on the opposite side of push to start button. You do not need to remove the trim fully, you just need it out of the way enough.



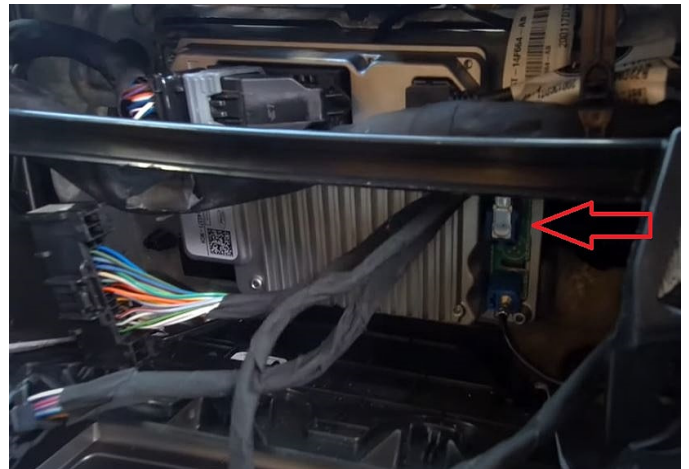
Step 12: Remove the trim panel below where the factory screen was installed. It is only held in with retainer clips.



Step 13: Time to route the new LVDS cable that came in the kit. Feed the blue end into the dash, down to the location of the factory LVDS cable.



Step 14: You'll see the factory LVDS cable plugged into the APIM. Disconnect the cable and plug in our LVDS cable into the APIM.



Step 15: You can remove the factory LVDS cable from the screen bracket then tuck it away in the dash. You can push the plastic clip on our LVDS cable into the same spot you just removed the factory LVDS cable from.



Step 16: Time to install the new tray that came with the kit. There is a recessed opening for the 10" screen.



Step 17: Once the new tray is snapped into place, you can reinstall the three 7mm screws you removed earlier.



Step 18: Now that the tray is installed and secure. Snap the trim panel with the push to start button back into place.



Step 19: Snap the passenger side trim back into place.



Step 20: Reconnect the climate controls. Remember to refer to your picture if you can't remember where to place each plug.



Step 21: To reinstall the climate controls, you need to angle the top plastic hooks so the climate controls install properly. You'll hear the retainer clips snap back into place.



Step 22: Time to install the new dash panel with the AC vents you swapped over. It will snap into place.



Step 23: Screen install time! Take the new LVDS cable and plug it into the rear of the 10" screen.



Step 24: Route the LVDS cable the same way we did so it doesn't get pinched. There are three slots and two retainer clips to hold the screen in place.



Step 25: Line up the bottom three slots with the 10" screen then lean the screen back to engage the retainer clips.



Step 26: Reinstall the three 8mm bolts behind the screen.



Step 27: Install the cap cover for behind the screen.



Step 28: Use the genie to program the vehicle for the new upgrade.

I. Put vehicle into the run position.

II. Wait 1 minute after putting the vehicle into run to plug in the genie programmer.

III. The genie once plugged in will flash blue as it tries to program.

IV. The genie will turn a solid green light once programming was completed successfully, programming can take 1-3 minutes long.

V. Remove the genie and give the vehicle a sleep cycle.

VI. Test out your new upgrade.

VII. Enjoy!



Step 29: Start the vehicle and the new 10" upgrade should be powering up. The Ford Logo or SRT Logo will show depending on your vehicle.



Step 30: You can now start setting up your new radio upgrade. Get things how you like them on the new 10" screen.



Step 31: Thank you for your purchase!



Return Policy/Warranty Terms

Infotainment.com 30-Day Return Policy:

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

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Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

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therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

This warranty policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the warranty policy and procedures at any time without notification.

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Infotainment.com offers hassle free technical support and warranty claims on all products within 1 year from the date-of-delivery to retail customers who opt for the extended warranty coverage upon checkout. This policy also applies to all registered Infotainment.com wholesale accounts. Furthermore, franchise automobile dealers are granted additional coverage for their customers to match the vehicle's 3 year / 36,000 mile bumper-to-bumper manufacturer's warranty.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

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