

# Install guide for (2019-24 Chevy Silverado 1500 & HD - Digital Rear View Mirror)

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

#### Part lists

- Third Brake Light Assembly
- LCD Rear View Mirror
- Male to Female Fakra Cable



# Tools required for installation, socket sizes & whatnot.

- Light Source
- Pry Tool
- Flathead Screwdriver
- 10mm Wrench/Socket
- 20mm Wrench/Socket
- Needle Nose Pliers

Skill Level: 4

**Time Investment:** 3-4 hours

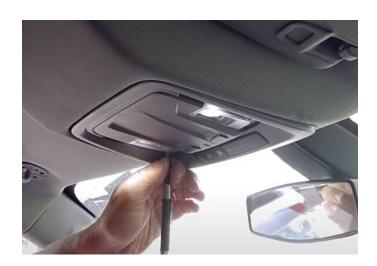




**Step 1:** Start with removing the two plastic screw covers on the overhead center console light fixture.



**Step 2:** Remove the two screws from under the plastic covers.



**Step 3:** The overhead center console light fixture is now only held in with retainer clips. Disconnect the overhead light fixture so you can place it off to the side. Lift the red tab up to unlock connectors.





**Step 4:** Time to remove the sun visor out of the way. Remove the three screws holding the sun visor in place. Using the Flathead, pull the plastic tab back which exposes the screw to remove. Remove the one screw holding the sun visor support in place. Place them off to the side.



**Step 5:** Remove the rear pillar covers, they're only held in place with retainer clips. Slide them down so they are out of the way.

Note: There is a small tether holding the panel from falling fully down. Remove the screw to release the panel fully.



**Step 6:** Remove the coat hangers from the rear head liner. Using the Flathead, pull the plastic tab back which exposes the screw to remove.





**Step 7:** To remove the rear view mirror, pull the plastic tab off from here.



**Step 8:** After which the plastic shroud will slide down. Place it off to the side.



**Step 9:** There is only one screw holding the mirror in place. Remove it and place the mirror off to the side.





**Step 10:** Between the rear view mirror and the overhead center console there is a connector needed for the new rear view mirror. The connector is glued to underneath the head liner.

Note: Use a razor blade to free the connector. Make sure not to damage it.



**Step 11:** In the rear of the cab, remove the two head rests so you have more room to work. Place them off to the side.

Note: Push the buttons on the bottom to release the head rest.



**Step 12:** Now only holding the head liner in place is the door seals which release the head liner if you just pull the head liner down, also the center light fixture for the rear seats. If it is only held in with retainer clips, pull it down to release the light fixture.





**Step 13:** Slide the head liner forward to give yourself room to work on the rear of the cab.



**Step 14:** To help free the head liner, there are some wire clips in the front of the vehicle you can disconnect, also disconnect the connector at the rear of the head liner.



**Step 15:** Time to remove the 12 screws holding the rear third brake light fixture in place. All four bolts and eight nuts are 10mm.

Note: Two bolts per side and nuts along the center.





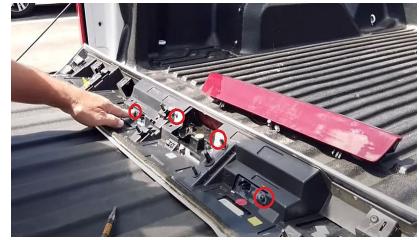
**Step 16:** Once all four bolts and 8 nuts are removed. You'll need to release the two yellow clips that are left.



**Step 17:** Lean the rear third brake light fixture down then remove the factory wiring. Disconnect the plastic clips and third brake light connector. Pull the red tab back to release the lock.



**Step 18:** Now to remove the third brake light from the third brake light fixture or spoiler. There are four T20 screws to remove.





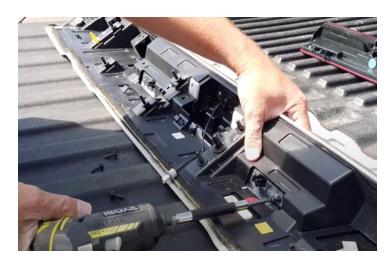
**Step 19:** Now there are only two clips holding the third brake light in place. Squeeze the two clips and push forward, this will release the factory third brake light.



**Step 20:** You can slide the new third brake light into place. Feed the cable through the factory hole.

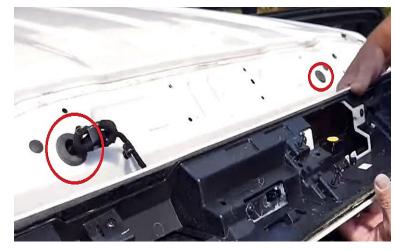


**Step 21:** Secure the new third brake light into place with the four T20 screws.





**Step 22:** There are two grommets to use to route the Male to Female Fakra Cable. You'll need to make a small cut to route the cable. Make sure to use some silicone sealant to seal the grommet you used to route the cable through to prevent leaks.



**Step 23:** You can plug in the camera and secure the cable down along the factory wiring. Use some electrical tap or tesa tape for the neat and clean finish.



**Step 24:** Flip the third brake light fixture around and snap it into place.





**Step 25:** Take the fakra cable and route it toward the front of the vehicle by the rear view mirror.



**Step 26:** You can put back into place the 12 screws holding the rear third brake light fixture in place. All four bolts and eight nuts are 10mm.



**Step 27:** Push the headliner back into place, the center light fixture once snapped in will help hold the liner in place while you secure the hooks. There are two push pin connectors at the rear of the liner, snap these into place.





**Step 28:** Using your finger or pry tool, move the weather stripping back into place over the head liner.



**Step 29:** You can put your rear head rests back into place.



**Step 30:** Reinstall the rear pillar trim covers. Remember to connect the latch and secure the push pins.





**Step 31:** Reinstall the center pillar trim covers and secure with the three bolts removed earlier.

Note: Secure the weather stripping as you go along.



**Step 32:** You should have the wire you routed to the front hanging down from the upper center light fixture.

Note: If there is extra length in the cable you don't need, curl it up and tape it to the top of the head liner for neat and clean finish.



**Step 33:** You can now plug in the two connections to the mirror and test. Once in reverse you'll see the camera on the rear view mirror.





**Step 34:** Reinstall the front trim pillars and secure into place with the two bolts.



**Step 35:** Now you can install the new rear view mirror into place. The new mirror will slide down into place, in the same spot as the old factory mirror.



**Step 36:** Hand tighten the torx screw into place to hold the new rear view mirror in place.





**Step 37:** Make the two connections, the cable you routed from the rear and the factory connector that was glued to the upper side of the head liner.



**Step 38:** Tuck the wires away above the head liner and put the two connectors on either side of the mirror.



**Step 39:** Reinstall the mirror cover, slide it into place from the bottom of the rear view mirror. The tabs need to lock into place. Be careful not to break the tabs.





**Step 40:** Slide the upper trim back into place for the mirror cover. It will snap into place.



**Step 41:** Time to reinstall the sun visors. Start with the visor clips. Secure into place with the one screw.



**Step 42:** Now for the sun visor, secure back into place with its three screws.





**Step 43:** Reconnect the two (or three if you have sun roof) connections to the center light fixture.



**Step 44:** Secure center light fixture into place with its retainer clips. Then secure with the two screws you removed earlier.



**Step 45:** Now that the two screws are in place. put the center light fixture trim covers back into place. They will just snap into place.





**Step 46:** Enjoy the upgrade!



Step 47: Thank you!





# **Return Policy/Warranty Terms**

## Infotainment.com 30-Day Return Policy:

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

Customers are responsible for all return shipping charges unless they receive the wrong product or a defective item. It is recommended that the customer utilizes signature confirmation and/or insurance when shipping an item to Infotainment.com. Infotainment.com will not be responsible for lost or damaged packages. Only the signature of an Infotainment.com employee will suffice as proof of delivery. A pre-paid return shipping label may be requested by the customer (located within the continental U.S) at the cost of \$15.00 to be deducted from the total refund amount. Customers located outside the United States will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com.

Returns will be processed within ten (10) business days of receipt (not including weekends, holidays, and the day the package is delivered). Refunds will be issued back to the original form of payment. If the original form of payment is no longer valid the refund will be issued as store credit. Infotainment.com reserves the right to reject or impose additional charges for replacement of a return if there is damage, missing



components, excessive use/wear, a different serial number from when originally shipped, etc. If the customer's return has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update. This return policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the return policy and procedures at any time without notification.

### **Infotainment.com Retail 90-Day Warranty Policy:**

Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped



therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

This warranty policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the warranty policy and procedures at any time without notification.

## **Infotainment.com Extended 1-Year Warranty Policy:**

Infotainment.com offers hassle free technical support and warranty claims on all products within 1 year from the date-of-delivery to retail customers who opt for the extended warranty coverage upon checkout. This policy also applies to all registered Infotainment.com wholesale accounts. Furthermore, franchise automobile dealers are granted additional coverage for their customers to match the vehicle's 3 year / 36,000 mile bumper-to-bumper manufacturer's warranty.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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