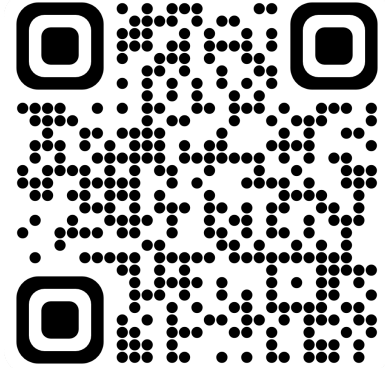


Install guide for (2016-2020 Chevrolet Suburban, Chevrolet Tahoe, & GMC Yukon IO6 GPS Navigation Radio Upgrade)

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

Part lists

- HMI Module (G-IO62.5)
- GPS Antenna (U-GPSB)



Tools required for installation, socket sizes & whatnot.

- Light Source
- Pry Tool
- Flathead Screwdriver
- T15 Torx Screwdriver
- 10mm Wrench/Socket

Skill Level: 2

Time Investment: 1-2 hours



Step 1: The HMI is located behind the glove box. You'll need to open the glove box and push in the tab on the right side down then squeeze the sides of the glove box in to get it to release down.



Step 2: With the glove box open, you'll see a black trim plate with two T15 Torx screws, once removed the trim plate will come free and expose the factory HMI.



Step 3: The factory HMI can be hard to see as the cables cover it. Disconnect all five connections.



Step 4: Once the HMI is disconnected it will slide out with a bit of wiggling.



Step 5: Slide the new HMI module in the space for the factory HMI and reconnect the five connectors in the same spots as the factory connections.



Step 6: Once the new HMI is installed, you'll see the blue fakra antenna connection left unpopulated. This is where the GPS antenna plugs into.



Step 7: Time to install the GPS antenna. Using your pry tool to snap up the dash shroud. It is only held in with retainer clips.

Note: This step is necessary for the Navigation to get GPS signal. Placement for the antenna can change and vary per vehicle and year. The important part is the GPS antenna has no metal above the antenna. Only plastic and glass are okay above the antenna. For the install video, we put it under the dash, close to the windshield.



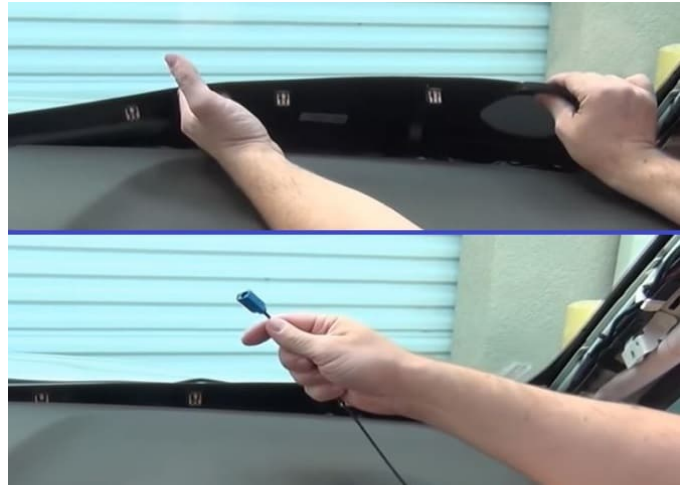
Step 8: Next remove the two plastic covers along the passenger pillar using a pry tool to expose the two 10mm screws holding the pillar in place.



Step 9: Remove the two 10mm screws then place pillar off to the side.



Step 10: This should give you more space to work with to get your hands under the dash shroud to route the blue fakra from the GPS antenna down the cavity.



Step 11: As you feed the blue fakra down the cavity, you'll need to reach under the glove box location till you feel the blue fakra cable. Pull the cable through and mount the GPS antenna under the dash with either some double-sided tape or some zip ties. Just remember to have no metal above the GPS antenna. It is always a safe bet to test location signal strength before permanently mounting antenna.



Step 12: Plug in the blue fakra from the GPS antenna into the blue fakra on the far left side of the new HMI module. You'll hear it clip and lock into place. Zip tie any excess cable out of the way for neat and clean finish.



Step 13: Reinstall the glove box which its screws back into place. Also the pillar if it was removed.



Step 14: Once everything is installed and buttoned up. Start the vehicle. On the radio screen hit Settings, scroll down to Resets, then perform the three Resets. After which the system should be ready to use. Sometimes you need to give the vehicle a few sleep cycles for everything to work.



Step 15: You'll see the new "Nav" icon on the radio, hit it to see the map. GPS should pick up your signal right away but if it doesn't drive around for a day for the GPS antenna to get enough satellites to get good navigation tracking.

Note: You will not get good signal in a garage or under heavy cover.



Step 16: Thank you for your purchase! Enjoy the upgrade!

Note: If you ever go to a dealership, make sure to tell them to *NOT* flash your radio modules. This will revert the module to the non-upgraded version. The module would need to be reprogrammed by us to fix this issue.



Return Policy/Warranty Terms

Infotainment.com 30-Day Return Policy:

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

Customers are responsible for all return shipping charges unless they receive the wrong product or a defective item. It is recommended that the customer utilizes signature confirmation and/or insurance when shipping an item to Infotainment.com.

Infotainment.com will not be responsible for lost or damaged packages. Only the signature of an Infotainment.com employee will suffice as proof of delivery. A pre-paid return shipping label may be requested by the customer (located within the continental U.S) at the cost of \$15.00 to be deducted from the total refund amount. Customers located outside the United States will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com.

Returns will be processed within ten (10) business days of receipt (not including weekends, holidays, and the day the package is delivered). Refunds will be issued back to the original form of payment. If the original form of payment is no longer valid the refund will be issued as store credit. Infotainment.com reserves the right to reject or impose additional charges for replacement of a return if there is damage, missing



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components, excessive use/wear, a different serial number from when originally shipped, etc. If the customer's return has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update. This return policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the return policy and procedures at any time without notification.

Infotainment.com Retail 90-Day Warranty Policy:

Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped



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therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

This warranty policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the warranty policy and procedures at any time without notification.

Infotainment.com Extended 1-Year Warranty Policy:

Infotainment.com offers hassle free technical support and warranty claims on all products within 1 year from the date-of-delivery to retail customers who opt for the extended warranty coverage upon checkout. This policy also applies to all registered Infotainment.com wholesale accounts. Furthermore, franchise automobile dealers are granted additional coverage for their customers to match the vehicle's 3 year / 36,000 mile bumper-to-bumper manufacturer's warranty.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

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