

Install guide for (UBD Retrofit for RAM DS 1500 & HD).

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

Part lists

- UBD 8.4" Radio
- 8.4" Bezel*
- Radio Interface Harness (C-INTC5T)
- Genie Max**
- USB Conversion Harness
- Fakra Antenna Conversion Harness.

*Only included if when ordering you selected you had a 5" OEM radio from factory.

**Only included for 2018 and lower vehicles



Tools required for installation, socket sizes & whatnot.

- 7mm Screwdriver
- T20 Torx Screwdriver
- T15 Torx Screwdriver
- Pry Tools
- Light Source

Skill Level: 2

Time Investment: 1 hour



Step 1: Start by removing the tray cover to reveal the two T20 Torx screws.



Step 2: Pull bezel/radio forward, carefully disconnect all the connections for the radio and bezel. There could be up to nine connections.

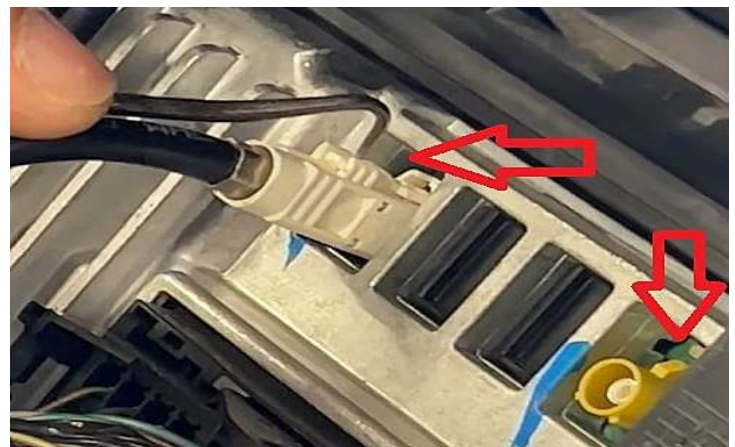
Note: Be careful to not pull the radio/bezel forward too much and break the cables away from their connectors. All connections have locking tabs on them.



Step 3: Lean Radio / Bezel forward so you can start disconnecting the harnesses attached to its rear.

Note: Take a picture or make note of your factory connections and their locations.

Note: Each connector has a locking tab that needs to be pushed in/down to release the connector. A Small flat head screwdriver or pick tool will be helpful for unlocking the tabs.



Step 4: When removing the big black 52 pin connector, pull the lever up to release the lock.



Step 5: Take the bezel/radio and put it upside down on a soft sheet on a workbench to install a new bezel.*

Note: 8.4" Bezel is only included if that options was selected when ordering.

Note: You can skip this step if you already have 8.4" bezel installed.



Step 6: Remove the screws around the factory radio and plastic bracket.



Step 7: You can now remove the factory radio.

Note: Hold on to the screws as they will be reused.



Step 8: Remove the T15s from the inner bezel.

Note: Don't forget the two screws at the top of the inner bezel that are at an angle.



Step 9: Flip the bezel over and remove the inner bezel.

Note: Factory inner bezel has rounded corners for the radio screen while our bezel has angled corners.



Step 10: Install new inner bezel by putting it in at an angle then lowering it into place.

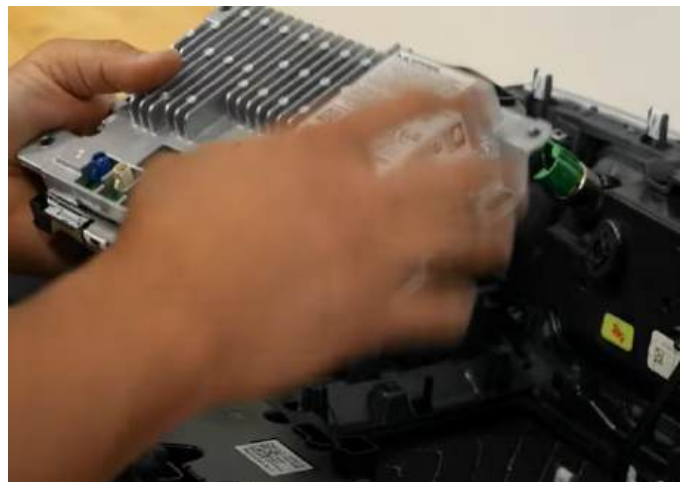


Step 11: Flip bezel over and start putting the T15 screws back into place.

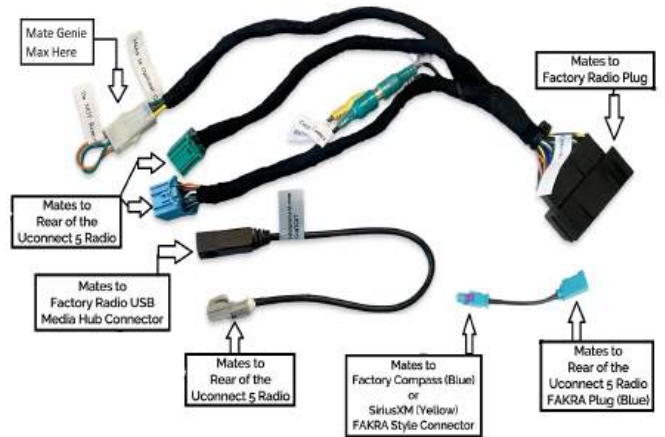


Step 12: You can now install the UBD radio upgrade into the inner bezel with the four 7mm screws that were removed earlier.

Note: Make sure to not over tighten anything as you are screwing into plastic, be careful with power tools.



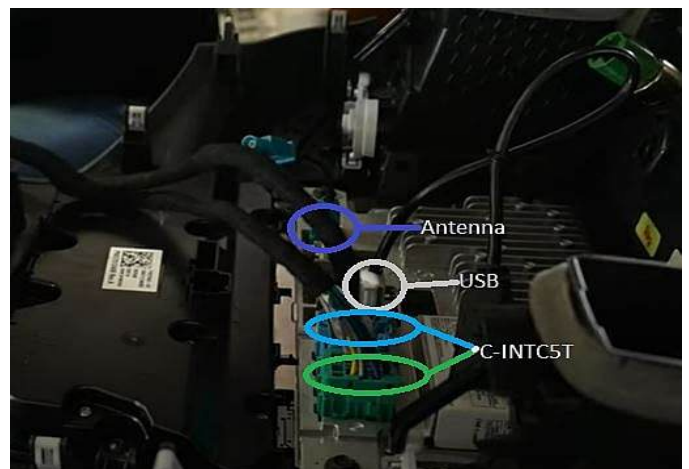
Step 13: Next, we need to grab the C-INTC5T, USB Cable, & Compass Antenna Converter Cable.



Step 14: Take the radio/bezel back into the vehicle and get your included three harnesses from the order.



Step 15: Connect the included three harnesses to the rear of the radio.



Step 16: If your kit included a Genie Max, plug it into the C-INTC5T's 6pin connector. The other side of the genie max will have nothing plugged into it.



Step 17: Make the rest of the connections to the radio & bezel.

Note: You should hear a click for every connector once plugged in fully. This is the locking tab engaging.



Step 18: Install the bezel/radio into the dash. Careful with the harnesses as you don't want to pinch a wire or disconnect anything.

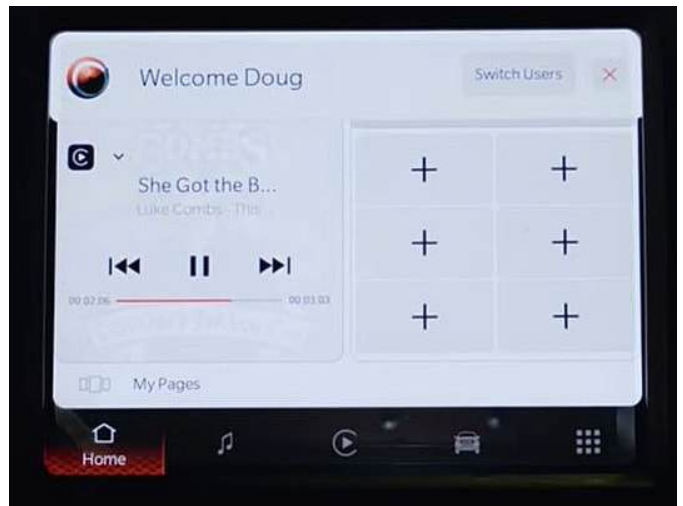
Note: Once the bezel/radio is in place you can push it back to engage the retainer clips.



Step 19: Reinstall the two T20 Torx screws you placed to the side. Then plug new tray cover in place.



Step 20: Enjoy the new upgrade!



Step 21: Enjoy your purchase and again thank you for choosing Infotainment.com for your upgrades.



Return Policy/Warranty Terms

Infotainment.com 30-Day Return Policy:

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

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Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

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therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

This warranty policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the warranty policy and procedures at any time without notification.

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To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

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