

Install guide for (2023+ Ford F-250 F-350 SuperDuty SiriusXM Satellite HD Radio Upgrade)

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

Part lists

- XM Compatible/Programmed ACM Module
- Replacement XM Antenna
- Genie Programmer



Tools required for installation, socket sizes & whatnot.

- Light Source
- Pry Tool
- Flathead Screwdriver
- T20 Torx Screwdriver
- 7mm, 10mm Wrench/Socket

Skill Level: 3

Time Investment: 2-3 hours



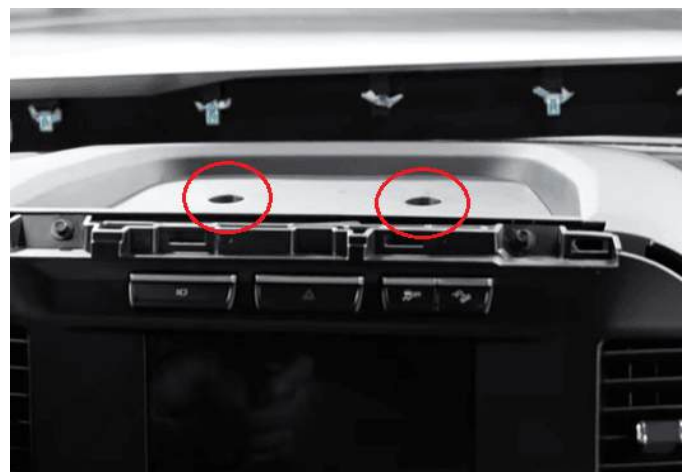
Step 1: First, we need to remove the trim from above the radio. This trim is only held in with retainer clips. With a firm pull, it will release from the dash.



Step 2: Next, there is a rubber mat that needs to be removed and placed off to the side.



Step 3: You'll see two holes with 7mm screws in the hole. Remove both 7mm screws.



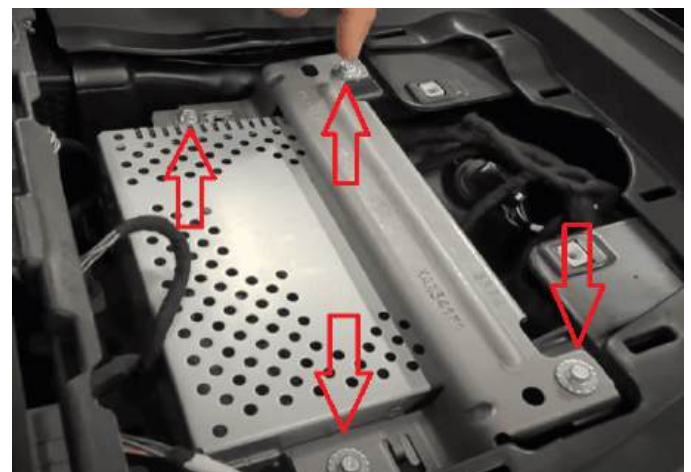
Step 4: Use your pry tool to pop out the top dash trim.



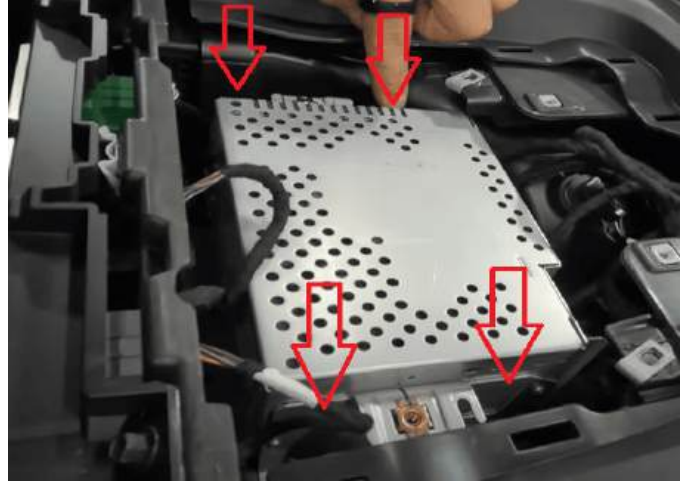
Step 5: Once the trim is free from its retainer clips, disconnect the one connection by depressing the locking tab to allow the connector to release.



Step 6: Looking down into the dash. You'll see your stock ACM and a bracket over it preventing the ACM from releasing from the dash. Remove the four 7mm screws holding the bracket over the ACM.



Step 7: You can now see the four 7mm screws holding the ACM in the dash. Remove all four screws.



Step 8: Angle the ACM up to free it from the dash. Remember the ACM is still plugged in.



Step 9: Pull the ACM out enough so you can disconnect the rear connections.

Note: Take a picture of the connections for your reference.



Step 10: Under the ACM, there should be a curry/yellow fakra that is under the ACM location. This is the pre-wired for the XM antenna. We need to pull this curry/yellow connector out from under the ACM location so we can plug it into the new XM compatible ACM.



Step 11: Grab your ACM upgrade, plug in the curry/yellow connector into the same color fakra on the ACM's rear. Plug in the remainder connections into the same spots as the old ACM.



Step 12: Carefully slide the upgraded ACM into the dash. Make sure to not pinch any of the wiring while getting the ACM in place.



Step 13: Secure the ACM in place with the four 7mm screws you removed earlier.



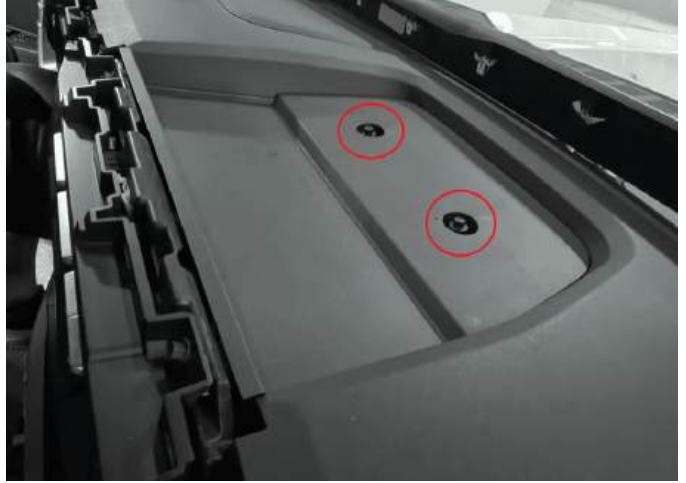
Step 14: Place the ACM bracket back over the ACM location then secure in place with the same four 7mm screws you removed earlier.



Step 15: Plug the top trim back into its connection, then snap the trim back into the dash. You'll hear the retainer clips snap into place.



Step 16: Reinstall the two 7mm screws into the top dash piece.



Step 17: Place the rubber mat back into its location.



Step 18: Snap the trim panel back into place from above the radio.



Step 19: Now we can move on to installing the XM antenna so you can get XM signal to the ACM upgrade. Start by freeing the rear seat so it can lay down. There is a locking tab to reach behind to get disconnected to free the seat.



Step 20: Free the rubber weather stripping from around the door frame.



Step 21: Pop out the lower trim panel from the door well.



Step 22: Pop out the trim panel going to the rear pillar. It is held in with retainer clips and a plastic hook we will remove in the next step.



Step 23: Slide the plastic hook off the trim panel, then slide the panel down the seat belt line.



Step 24: Next, we need to remove the rear hook. There is a T20 screw holding it in place under the plastic tab. Open the plastic tab to see the screw. Remove the hook.



Step 25: You can now pull the rear driver corner of the head liner down so you can see the 10mm screw holding the factory antenna in place. Remove the 10mm screw as well as the bracket.



Step 26: Disconnect the factory antenna from its connector. You can now pull the factory antenna free from the vehicle.



Step 27: From outside the vehicle. Feed the XM antenna's connections through the opening in the roof.



Step 28: Connect the XM antenna to the two connections, you'll hear the locking tab snap into place when making the connection.



Step 29: Install the antenna bracket and secure in place with the 10mm screw.



Step 30: Push the roof lining backup and reinstall the hook with the T20 screw. Reconnect the hook on the pillar trim, then snap the pillar panel back into place as well as the remainder trim panels. You can push the seat back into place.



Step 31: Use the genie to program the vehicle for the new upgrade.

I. Put vehicle into the run position.

II. Wait 1 minute after putting the vehicle into run to plug in the genie programmer.

III. The genie once plugged in will flash blue as it tries to program.

IV. The genie will turn a solid green light once programming was completed successfully, programming can take 1-3 minutes long.

V. Remove the genie and give the vehicle a sleep cycle.

VI. Test out your new upgrade.

VII. Enjoy!



Step 32: If SiriusXM doesn't show up on the radio after programming with the genie and giving the vehicle a sleep cycle, then head into the radio's Settings, then General.



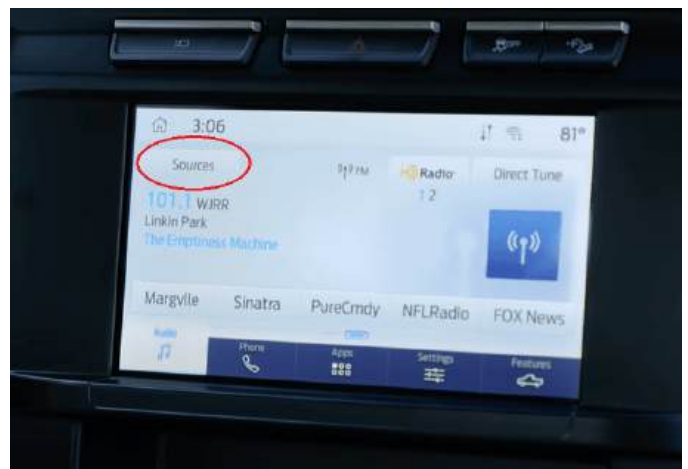
Step 33: Inside General, scroll down till you see Reset. Reset the radio and wait for it to finish.



Step 34: After which you can hit the Audio tab in the bottom left corner.



Step 35: Then hit Sources in the top left corner.



Step 36: You should see SiriusXM as a Source. Click on it to see you XM stations.

Note: Remember you do need to subscribe to SiriusXM to get their XM service to the radio.



Step 37: Enjoy your purchase and again thank you for choosing Infotainment.com for your upgrades.



Return Policy/Warranty Terms

Infotainment.com 30-Day Return Policy:

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

Customers are responsible for all return shipping charges unless they receive the wrong product or a defective item. It is recommended that the customer utilizes signature confirmation and/or insurance when shipping an item to Infotainment.com.

Infotainment.com will not be responsible for lost or damaged packages. Only the signature of an Infotainment.com employee will suffice as proof of delivery. A pre-paid return shipping label may be requested by the customer (located within the continental U.S) at the cost of \$15.00 to be deducted from the total refund amount. Customers located outside the United States will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com.

Returns will be processed within ten (10) business days of receipt (not including weekends, holidays, and the day the package is delivered). Refunds will be issued back to the original form of payment. If the original form of payment is no longer valid the refund will be issued as store credit. Infotainment.com reserves the right to reject or impose additional charges for replacement of a return if there is damage, missing



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components, excessive use/wear, a different serial number from when originally shipped, etc. If the customer's return has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update. This return policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the return policy and procedures at any time without notification.

Infotainment.com Retail 90-Day Warranty Policy:

Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped



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therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

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Infotainment.com Extended 1-Year Warranty Policy:

Infotainment.com offers hassle free technical support and warranty claims on all products within 1 year from the date-of-delivery to retail customers who opt for the extended warranty coverage upon checkout. This policy also applies to all registered Infotainment.com wholesale accounts. Furthermore, franchise automobile dealers are granted additional coverage for their customers to match the vehicle's 3 year / 36,000 mile bumper-to-bumper manufacturer's warranty.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

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