

Install guide for (2021-2023 Ford F-150 Stowable Floor Console Shifter Upgrade)

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

Part lists

- Stowable Shifter
- Stowable Shifter Harness
- Stowable Shifter Cover
- Stowable Shifter Rubber Mat
- Steering Wheel Column Cover
- Genie Programmer
- Security Gateway Module Bypass



Tools required for installation, socket sizes & whatnot.

- Light Source
- Pry Tool
- Flathead Screwdriver
- 7mm Wrench/Socket
- 10mm Wrench/Socket

Skill Level: 3

Time Investment: 2-3 hours



Step 1: Start with removing the trim from around the radio. This can be removed with pry tool or just your fingers. Panel is only held in with retainer clips.



Step 2: Remove the trim from below the radio controls. It is only held in with retainer clips.



Step 3: Open the center console armrest then remove the trim panels on both sides of the center console. Start pulling to the side the part of the panel closest to the armrest. Panel is only held in with retainer clips.



Step 4: Remove the four 7mm screws from below the radio.



Step 5: Once the four screws were removed you can pull the HVAC controls.



Step 6: Disconnect the HVAC controls and place the HVAC controls off to the side.

Note: Take a picture of the connections, this will make it easier to remember how to make the re-connect the connections.



Step 7: You can now remove the center console trim panel. It is only held in with retainer clips. Pull directly up.



Step 8: Remove the floor of the cubby and the rubber mat.



Step 9: There are three 10mm bolts holding the cubby in place. Remove the cubby and place to the side.

Note: You'll reuse the three 10mm bolts.



Step 10: Take your new shifter and plug in the supplied shifter harness.

Note: The connector only goes in one way and has a locking tab that needs to be down to plug in the connector. While you are pushing the connector down the locking tab will move to the vertical position.



Step 11: Pull up on the cubby with the USB hub, it is only held in with retainer clips. You only need to move it up just enough to route the harness.

Note: Pull harness through as you place stowable shifter into place.



Step 12: You can now secure the stowable shifter into place with the three 10mm bolts.



Step 13: Place the cover into place on the stowable shifter then the rubber mat.



Step 14: Next you need to remove the knee bolster. Start by pulling the bottom panel down to expose the two 7mm screws.



Step 15: You can now remove the knee bolster as it is only held in with retainer clips.



Step 16: Adjust the steering wheel up to give you more space to work.



Step 17: Remove the three 7mm screws from the bottom of the steering wheel column.



Step 18: Remove the fabric steering wheel cover with your pry tool.



Step 19: Pull the steering wheel cover apart. It is only held together now with plastic clips. Pull the top/bottom cover off and discard.



Step 20: Next is to remove the column shifter. Start with the two 8mm bolts. There is a single 10mm bolt on the other side holding the column shifter.



Step 21: You can see the 10mm bolt and the factory connector you need to disconnect. This factory connector will mate to our stowable shifter harness.

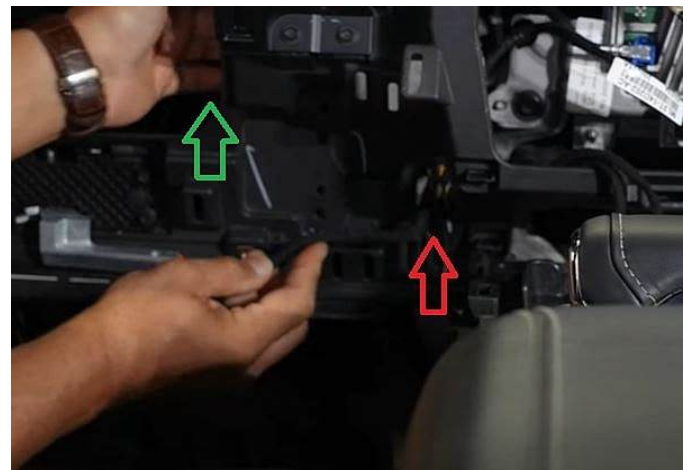


Step 22: You can now remove the factory column shifter and place it to the side.



Step 23: Route the stowable shifter harness up where the red arrow is located. With your other hand where the green arrow is located pull the stowable shifter harness through.

Note: Zip tie along the way for the neat and clean finish.



Step 24: Route the stowable shifter harness till you can plug it into the factory connector you disconnected earlier.

Note: Zip tie along the way for the neat and clean finish. Follow the factory harness at the bottom of the steering wheel shaft.



Step 25: Put the new steering wheel column cover into place. Start with the bottom part. Secure into place with the three 7mm screws.



Step 26: Snap in the top steering wheel column cover in place then snap in the fabric cover into place.

Note: The fabric cover has two plastic clips that clip in from the side, the rest of the clips clip in from the top.



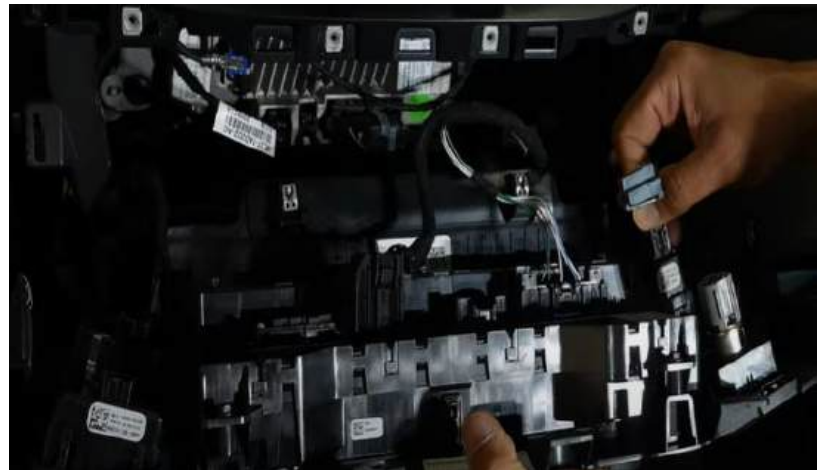
Step 27: Install knee bolster and secure into place with the two 7mm screws.



Step 28: Install the center console trim panel. It just clips into place.



Step 29: Install the HVAC controls. Reconnect all connections.



Step 30: Install the four 7mm screws back into place.



Step 31: Install the center console side panels. Put into place at an angle then snap into place.



Step 32: Install the dash trim under the radio controls.



Step 33: Install the trim panel above the radio screen.



Step 34: Test your newly installed upgrade.



Step 35: Enjoy your purchase and again thank you for choosing Infotainment.com for your upgrades.



Return Policy/Warranty Terms

Infotainment.com 30-Day Return Policy:

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

Customers are responsible for all return shipping charges unless they receive the wrong product or a defective item. It is recommended that the customer utilizes signature confirmation and/or insurance when shipping an item to Infotainment.com.

Infotainment.com will not be responsible for lost or damaged packages. Only the signature of an Infotainment.com employee will suffice as proof of delivery. A pre-paid return shipping label may be requested by the customer (located within the continental U.S) at the cost of \$15.00 to be deducted from the total refund amount. Customers located outside the United States will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com.

Returns will be processed within ten (10) business days of receipt (not including weekends, holidays, and the day the package is delivered). Refunds will be issued back to the original form of payment. If the original form of payment is no longer valid the refund will be issued as store credit. Infotainment.com reserves the right to reject or impose additional charges for replacement of a return if there is damage, missing



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components, excessive use/wear, a different serial number from when originally shipped, etc. If the customer's return has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update. This return policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the return policy and procedures at any time without notification.

Infotainment.com Retail 90-Day Warranty Policy:

Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped



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therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

This warranty policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the warranty policy and procedures at any time without notification.

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Infotainment.com offers hassle free technical support and warranty claims on all products within 1 year from the date-of-delivery to retail customers who opt for the extended warranty coverage upon checkout. This policy also applies to all registered Infotainment.com wholesale accounts. Furthermore, franchise automobile dealers are granted additional coverage for their customers to match the vehicle's 3 year / 36,000 mile bumper-to-bumper manufacturer's warranty.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

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