

**Install guide for (2020-2024 Jeep Gladiator Factory OEM Mopar Passive Entry Keyless Go Upgrade)**

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

**Part lists**

- Driver Passive Entry Handle
- Driver Passive Entry Handle Cap
- Passenger Passive Entry Handle\*
- Passenger Passive Entry Handle Cap\*
- Passive Entry Door harness
- Genie Programmer
- Security Gateway Module Bypass



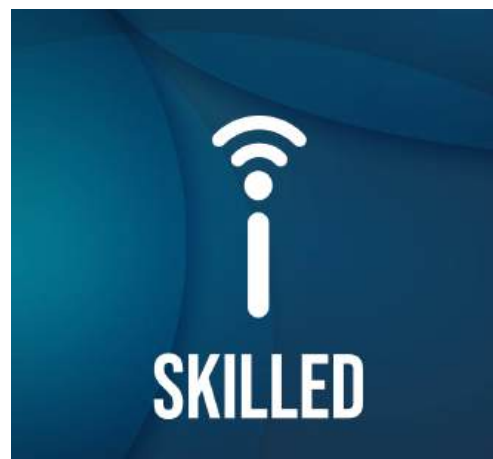
\*(Only comes with Passive Entry upgrade if you selected Driver & Passenger Door at time of purchase)

**Tools required for installation, socket sizes & whatnot.**

- Light Source
- Pry Tool
- Flathead Screwdriver
- T20 Torx Screwdriver
- T25 Torx Screwdriver
- T30 Torx Screwdriver
- 10mm Wrench/Socket

**Skill Level:** 3

**Time Investment:** 2-3 hours



**Step 1:** Starting on the driver's side, carefully remove the black sticker closest to the handle.

Note: The sticker will be reused.



**Step 2:** Loosen the T25 Torx Screw.

Note: The screw will not come out.



**Step 3:** With the screw loose you can pull the handle cap out and place it to the side.



**Step 4:** With the handle cap removed, there is nothing holding the factory handle in place. Simply slide the handle toward the rear of the vehicle and lift. Place the factory handle off to the side.



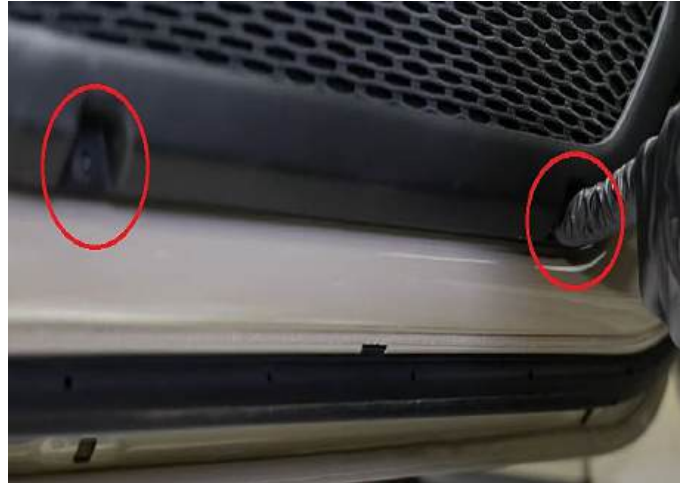
**Step 5:** There is a small plastic cap inside the interior handle, with a small pry tool you can pop it out of place to remove the T30 Torx screw.



**Step 6:** There are two more T30 Torx screws under the armrest.



**Step 7:** Lastly at the bottom there are two T20 Torx screws.



**Step 8:** With your pry tool, you can start to disengage the retainer clips holding the door panel in place.

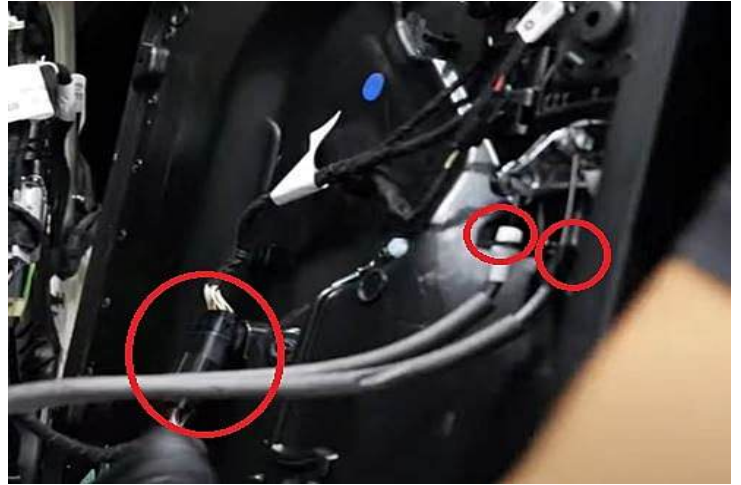


**Step 9:** Once you have an opening in the panel, you can use your hands to pull the rest of the bottom of the panel loose then lift up to release the top of the panel from the weatherstrip.



**Step 10:** There are three connections holding the panel to the door. Release all three and put the door panel safely to the side.

Note: There are clips holding the bottom handle connection. Carefully release the clips to release the panel.



**Step 11:** Now you have to roll down the window to gain access to the two 10mm bolts holding the bottom of the window frame.



**Step 12:** Using some painters tap, release the white and blue clips by pulling toward you and lifting the window simultaneously.



**Step 13:** Once the window has been released, secure it in the up position with the tape.



**Step 14:** Release the rear view mirror harness's clips to help free up the door inner panel.



**Step 15:** Remove the eight 10mm screws holding the inner panel in place.



**Step 16:** Remove the three T30 screws from the door locking latch. This will give you more play room when moving the inner door panel.



**Step 17:** You can gently release the inner door panel.

Note: There is a tab in the top right that needs to be angled down to release the inner door panel.



**Step 18:** You do not need to remove the inner door panel fully. Just enough to pull it back to get access to the door handle.



**Step 19:** Time to install the new Passive Entry Handle & Cap.

Note: Make sure to use the new included handle cap as the old one will not work.



**Step 20:** Insert the new Passive Entry Handle by sliding in the connector side first, make the handle flush with the door frame, then push it toward the front of the vehicle. Then slide new cap into place.



**Step 21:** Tighten the T25 Torx Screw back down.

Note: You can put the sticker back into place.



**Step 22:** You'll see the connector on the newly installed Passive Entry Handle behind the inner panel.



**Step 23:** Plug in the driver side door harness (Shorter harness is for driver side) into the Passive Entry Handle.



**Step 24:** Route the Passive Entry Door harness behind the window channel.

Note: You don't want the harness to interfere with the window's operation so make sure to route correctly.



**Step 25:** Once the Passive Entry Door harness has been routed behind the window channel, you'll see a grommet you can make a small hole to route the harness through.

Note: Use a razor blade to make the hold large enough for the Passive Entry Door harness.



**Step 26:** Pull the slack through the grommet and zip tie the Passive Entry Door harness along the factory door harness.



**Step 27:** Reattached the three T30 screws from the door locking latch.



**Step 28:** Reattach the rear view mirror harness and the clips for the door harness. Then screw in the eight 10mm screws to hold the inner door panel into place.



**Step 29:** Slowly and carefully remove the tape holding the window in place. Gently put the window down till you see the white and blue tabs click into place.



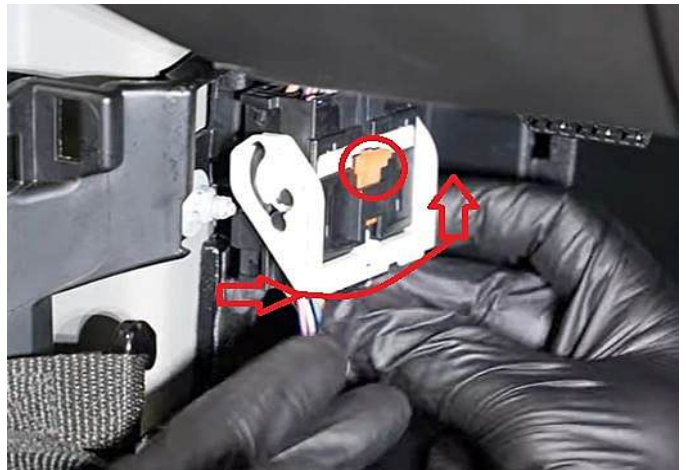
**Step 30:** Put the two 10mm bolts back into place.



**Step 31:** Remove the trim panel from the left of the driver's foot well. It is only held in with retainer clips.



**Step 32:** Unlock the orange tab then lift the white lever up to release connection.



**Step 33:** Now you can remove the fabric hook to free up the door harness.



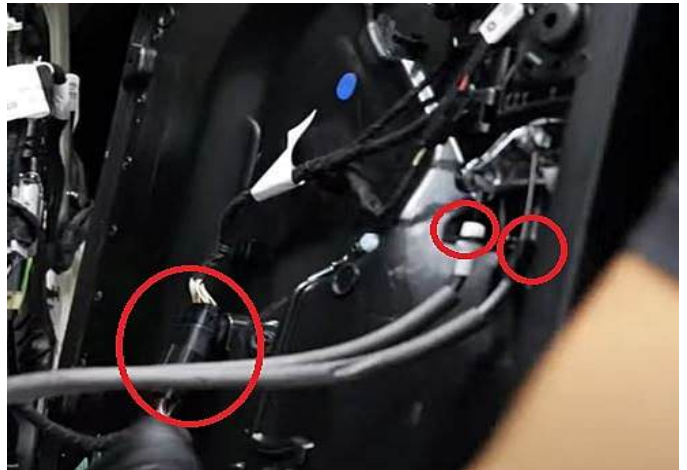
**Step 34:** Make a small incision into the door harness so you can route the new Passive Entry harness through into the cab.

Note: You can use Tesa tape to seal the small incision.



**Step 35:** You can now reattach the door panel. Remember to connect one connector and the two door handle pull cables.

Note: Remember to push in the locking tab.



**Step 36:** Gently put the door panel back into place, starting with the top window trim. The rest of the retainer clips need to be lined up then snapped into place.



**Step 38:** Put the T30 Torx screw back into place then cover with the door handle trim.



**Step 38:** Put the two T30 Torx screws under the armrest back into place then the two T20 Torx screws at the bottom of the door panel.



**Step 39:** Remove more of the driver's foot well panel by removing the 10mm nut.



**Step 40:** You can now pull the trim piece out of the way.



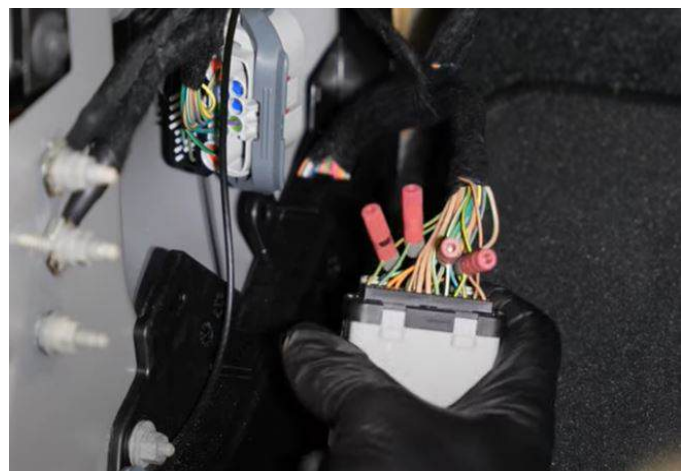
**Step 41:** Once the trim is out of the way, you'll see the connector we need to make our posi taps into. Pull the gray locking tab toward yourself.



**Step 42:** Pull the connector toward you and put the four posi taps into place. Two for driver door and two for passenger door.

Note: Driver side: Green/Yellow (Sense) & Green/White (Return) wires. Pin 25 and Pin 24.

Note: Passenger side: Green/Orange (Sense) & Green/Violet (Return) wires. Pin 21 & Pin 22.



**Step 43:** Do everything you did on the driver's side the same on the passenger side. You'll have to route the passenger passive entry harness along to the driver's foot well. Pull the carpet out of your way and route the harness towards the driver's foot well.



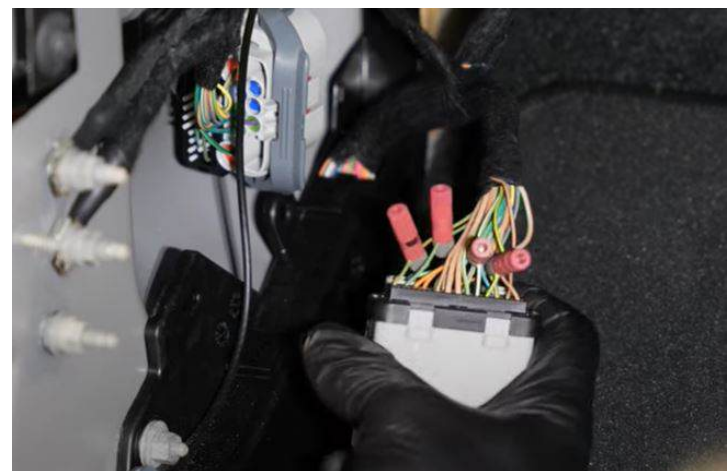
**Step 44:** Route the harness along the dash and pull till you get to the posi tap location.



**Step 45:** Connect the posi taps to their appropriate wires.

Note: Driver side: Green/Yellow (Sense) & Green/White (Return) wires. Pin 25 and Pin 24.

Note: Passenger side: Green/Orange (Sense) & Green/Violet (Return) wires. Pin 21 & Pin 22



**Step 46:** Reconnect body harness and make sure to engage the locking tab.



**Step 47:** Reassemble driver's foot well panels and connect the body harness plus the newly installed Passive Entry Door harness.



**Step 48:** Remember to attach the fabric to the black hook.



**Step 49:** Put final trim piece into place.



**Step 50:** Once you have everything buttoned up then it's time to proceed with programming for passive entry.



**Step 51:** Install the Security Gateway Module Bypass in the appropriate place. Then proceed with genie programming. This step is only needed for 2018+ vehicles. To find your vehicle's bypass location click the link: [OBD Genie Bypass](#)



**Step 52:** Use the genie to program the vehicle for the new upgrade.

I. Put vehicle into the run position.

II. Wait 1 minute after putting the vehicle into run to plug in the genie programmer.

III. The genie once plugged in will flash blue as it tries to program.

IV. The genie will turn a solid green light once programming was completed successfully, programming can take 1-3 minutes long.

V. Remove the genie and give the vehicle a sleep cycle.

VI. Test out your new upgrade.

VII. Enjoy!



**Step 53:** Enjoy your purchase and again thank you for choosing Infotainment.com for your upgrades.





## Return Policy/Warranty Terms

### **Infotainment.com 30-Day Return Policy:**

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

Customers are responsible for all return shipping charges unless they receive the wrong product or a defective item. It is recommended that the customer utilizes signature confirmation and/or insurance when shipping an item to Infotainment.com.

Infotainment.com will not be responsible for lost or damaged packages. Only the signature of an Infotainment.com employee will suffice as proof of delivery. A pre-paid return shipping label may be requested by the customer (located within the continental U.S) at the cost of \$15.00 to be deducted from the total refund amount. Customers located outside the United States will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com.

Returns will be processed within ten (10) business days of receipt (not including weekends, holidays, and the day the package is delivered). Refunds will be issued back to the original form of payment. If the original form of payment is no longer valid the refund will be issued as store credit. Infotainment.com reserves the right to reject or impose additional charges for replacement of a return if there is damage, missing



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components, excessive use/wear, a different serial number from when originally shipped, etc. If the customer's return has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update. This return policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the return policy and procedures at any time without notification.

**Infotainment.com Retail 90-Day Warranty Policy:**

Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped



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therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

This warranty policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the warranty policy and procedures at any time without notification.

**Infotainment.com Extended 1-Year Warranty Policy:**

Infotainment.com offers hassle free technical support and warranty claims on all products within 1 year from the date-of-delivery to retail customers who opt for the extended warranty coverage upon checkout. This policy also applies to all registered Infotainment.com wholesale accounts. Furthermore, franchise automobile dealers are granted additional coverage for their customers to match the vehicle's 3 year / 36,000 mile bumper-to-bumper manufacturer's warranty.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

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