

**Install guide for (2019-2023 Ram Truck OEM Factory Center Console Wireless Charger Kit)**

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

**Part lists**

- 2019+ New Body Ram Truck OEM Factory Center Console Wireless Charger Kit (Console Replacement, Wireless Charger Harness, Wireless Charger Module)(C-KITWRLCHG-DT)
- Genie Programmer (C-RFX)
- Security Gateway Module Bypass (C-MOBYBP)



**Tools required for installation, socket sizes & whatnot.**

- Light Source
- Pry Tool
- Flathead Screwdriver
- T20 Torx Screwdriver
- 10mm Wrench/Socket

**Skill Level:** 3

**Time Investment:** 2 hours



**Step 1:** We need to pull the center console back enough to get the new part installed. To do this, we have to remove six 7mm bolts. First one is toward the front of the center console behind plastic covers on the driver side. Remove the cover with a flathead then remove the 7mm bolt.



**Step 2:** Second one is toward the front of the center console behind plastic covers on the passenger side. Remove the cover with a flathead then remove the 7mm bolt.



**Step 3:** Third bolt is at the rear of the center console behind plastic covers on the driver side. Remove the cover with a flathead then remove the 7mm bolt



**Step 4:** The fourth bolt is at the rear of the center console behind plastic covers on the passenger side. Remove the cover with a flathead then remove the 7mm bolt



**Step 5:** Next, we need to remove the driver side close out panel. It is only held in with retainer clips; use your pry tool to pop it out.



**Step 6:** Next, we need to remove the passenger side close out panel. It is only held in with retainer clips; use your pry tool to pop it out.



**Step 7:** Now remove the two screws holding on to the side trim panels on the center console.



**Step 8:** You can pop out the trim panels now with the screws removed.



**Step 9:** You'll now see two more screws hidden under the trim panels. Remove both screws. Once done, you can ship the center console back.



**Step 10:** Once the console is pulled back, if you have a CD player, remove the two screws holding it to the dash.



**Step 11:** Disconnect the CD player if you have one and disconnect the USB hub connections.



**Step 12:** You'll now be able to pull the factory console trim out that we need to replace.



**Step 13:** Next, we need to install the wireless module into the new trim panel using the included four philips screws.



**Step 14:** We will also need to swap over the factory USB hub over to the new trim panel. There are plastic tabs that need to be pushed in while pushing the USB hub out.



**Step 15:** Snap in the USB hub into the new trim panel from the kit.

Note: If you have a power inverter, CD play, or cubby compartment, swap that over to the new trim panel as well.



**Step 16:** Once everything is swapped or installed into the trim panel, we can install it into the vehicle. Plug in the included harness into the wireless charging module.



**Step 17:** Snap the trim panel into place.



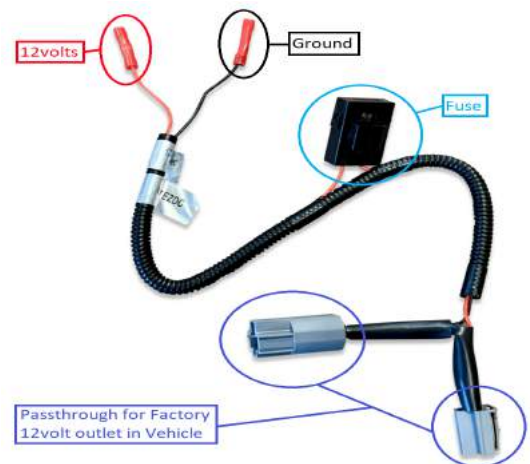
**Step 18:** Plug in the USB hub into the factory connectors for it's data and power.



**Step 19:** Secure in place with the same two screws you removed earlier.



**Step 20:** We used our U-INTEZDC harness in our install for easy power and ground tap in locations. Not included in kit. If you would like to use our U-INTEZDC harness, feel free to contact us to purchase one.



**Step 21:** To get to the factory 12volt outlet is easy. Start by removing the upper rubber mat.



**Step 22:** You'll see two 7mm screws to remove from under the rubber mat.



**Step 23:** The rest of the radio bezel is only held in with retainer clips; with a firm pull you can release the radio bezel.



**Step 24:** Lean the radio forward and either disconnect all the rear connections or just disconnect the 12volt outlet.



**Step 25:** Take the power and ground lines from the wireless charger harness. Red to red for power and black to black for ground. Cut then strip the wires if you use the U-INTEZDC. If you are not using the EZDC then find any ignition 12volt power source and ground location for the wireless charger harness connections.



**Step 26:** Use a crimp to secure crimp the power and ground connections to the EZDC.

Note: Zip tie along the way for a neat and clean finish.



**Step 27:** Plug in the 12volt passthrough into the 12volt outlet in the bezel. Plug the factory 12volt plug into the other side of the EZDC's passthrough.



**Step 28:** Once the EZDC is installed, you can snap the bezel back into the dash.



**Step 29:** Secure the bezel with the two 7mm screws you removed from earlier.



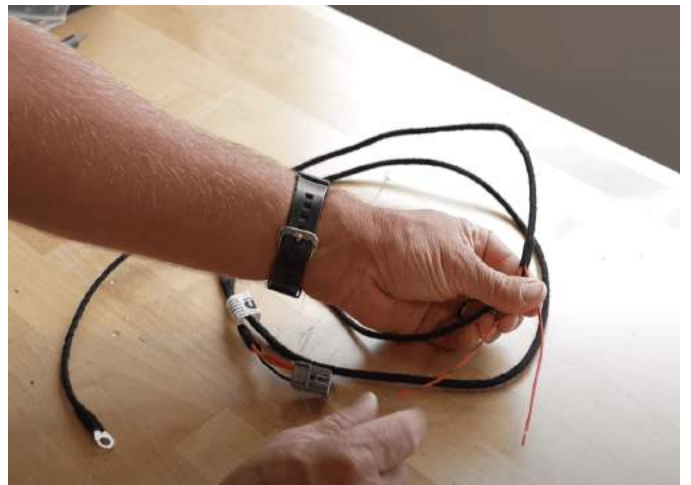
**Step 30:** Put your mat back into place.



**Step 31:** Now we need to run the BCM tap connection for the wireless charger to function.



**Step 32:** You can either tap the pin into the correct slot or cut the pin off and use a posi tap.



**Step 33:** On the BCM, Connector labeled E on pin 45, gray side of the connector.



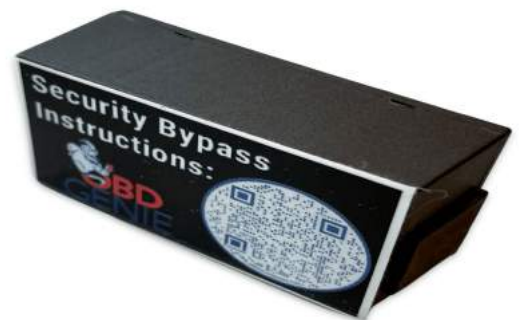
**Step 34:** In our example, we cut the pin off the wire, strip back the wire casing, and then slide it into the bottom of a posi tap. Secure the posi tap to pin 45 on E connector.



**Step 35:** You'll have to reach your factory BCM locations to do the posi tap, this can be a pain. Take your time, and you'll get it done.



**Step 36:** Install the Security Gateway Module Bypass in the appropriate place. Then proceed with genie programming. This step is only needed for 2018+ vehicles. To find your vehicle's bypass location click the link: [OBD Genie Bypass](#)



**Step 37:** Use the genie to program the vehicle for the new upgrade.

I. Put vehicle into the run position.

II. Wait 1 minute after putting the vehicle into run to plug in the genie programmer.

III. The genie once plugged in will flash blue as it tries to program.

IV. The genie will turn a solid green light once programming was completed successfully, programming can take 1-3 minutes long.



V. Remove the genie and give the vehicle a sleep cycle.

VI. Test out your new upgrade.

VII. Enjoy!



**Step 38:** Enjoy your purchase and again thank you for choosing Infotainment.com for your upgrades.



## Return Policy/Warranty Terms

### **Infotainment.com 30-Day Return Policy:**

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

Customers are responsible for all return shipping charges unless they receive the wrong product or a defective item. It is recommended that the customer utilizes signature confirmation and/or insurance when shipping an item to Infotainment.com.

Infotainment.com will not be responsible for lost or damaged packages. Only the signature of an Infotainment.com employee will suffice as proof of delivery. A pre-paid return shipping label may be requested by the customer (located within the continental U.S) at the cost of \$15.00 to be deducted from the total refund amount. Customers located outside the United States will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com.

Returns will be processed within ten (10) business days of receipt (not including weekends, holidays, and the day the package is delivered). Refunds will be issued back to the original form of payment. If the original form of payment is no longer valid the refund will be issued as store credit. Infotainment.com reserves the right to reject or impose additional charges for replacement of a return if there is damage, missing



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components, excessive use/wear, a different serial number from when originally shipped, etc. If the customer's return has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update. This return policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the return policy and procedures at any time without notification.

**Infotainment.com Retail 90-Day Warranty Policy:**

Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped



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therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

This warranty policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the warranty policy and procedures at any time without notification.

**Infotainment.com Extended 1-Year Warranty Policy:**

Infotainment.com offers hassle free technical support and warranty claims on all products within 1 year from the date-of-delivery to retail customers who opt for the extended warranty coverage upon checkout. This policy also applies to all registered Infotainment.com wholesale accounts. Furthermore, franchise automobile dealers are granted additional coverage for their customers to match the vehicle's 3 year / 36,000 mile bumper-to-bumper manufacturer's warranty.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

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