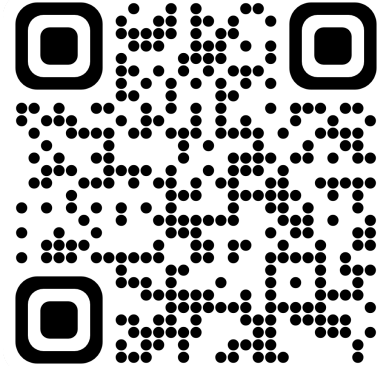


Install guide for (2017 Chrysler Pacifica UConnect 8.4 Apple Carplay/Android Auto & GPS Navigation Radio Upgrade)

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

Part lists

- RA3 8.4" Radio Module (C-RA3-RU)*
- RA4 8.4" Radio Module (C-RA4-RU)*
- RA3/RA4 8.4" Radio Screen/Bezel (C-DISP-RU)*
- UAV 8.4" Radio Module (C-UAV-RU)*
- UAV 8.4" Radio Screen/Bezel (C-DISP-RU18)*
- UAG 7" Radio* (C-UAG-RU)*
- UAG Bezel (C-BEZ-RU7)*
- RA3/RA4/UAV Radio Bracket (C-BRAK-RU)*
- Display Power Harness (C-INTDISP-RU)*
- Radio Harness (C-INTC4T)*
- 911 Cable* (C-911)*
- Screws (Five)*
- RA3/RA4 - LVDS Cable (C-INTLVDS-HAR)*
- UAV - LVDS Cable (C-INTLVDS-PAN)*
- Genie Programmer*



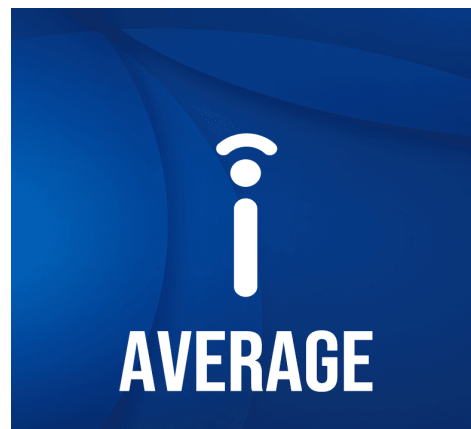
*Only included with kit if the correct options (RA3/RA4/UAV/UAG) picked at checkout.

Tools required for installation, socket sizes & whatnot.

- Light Source
- Pry Tool
- Flathead Screwdriver
- 7mm Philipshead Screwdriver
- T15 Torx Screwdriver

Skill Level: 2

Time Investment: 1-2 hours



Step 1: To start RA3 to RA4/UAV upgrade, we need to remove the factory bezel around the radio. This part is only held in with retainer clips. Using your pry tool, work your way into the corner and lift.



Step 2: Lean the factory bezel forward to disconnect the rear connections. There should be only two if you are going from RA3 to RA4/UAV upgrade.

Note: Take a picture of the connections for your reference.



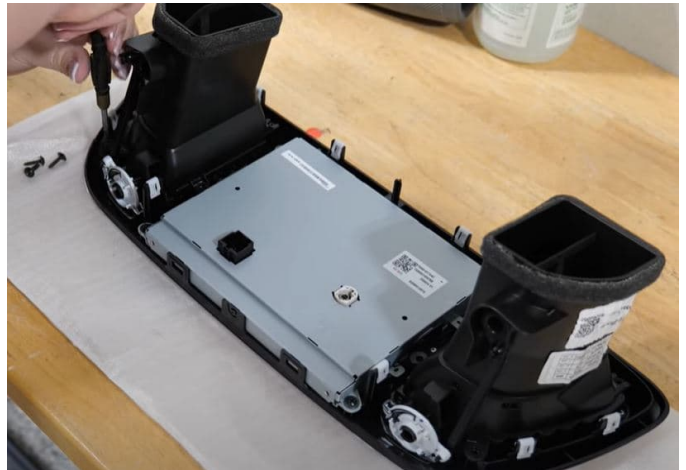
Step 3: Remove the RA3 radio module from behind the screen. It is held in with only four philips screws.



Step 4: When going from RA3 to RA4, it uses the same screen for the upgrade but when upgrading to the UAV then you'll need to swap the AC vents over to the new bezel. There are four T15 screws per AC vent, remove the screws and AC vents.



Step 5: Move AC vent over to new bezel using the same four T15 screws per AC vent.



Step 6: Back to the RA3 radio module removal. On once the four screws are out, lean the radio module forward to be able to disconnect the rear connections.

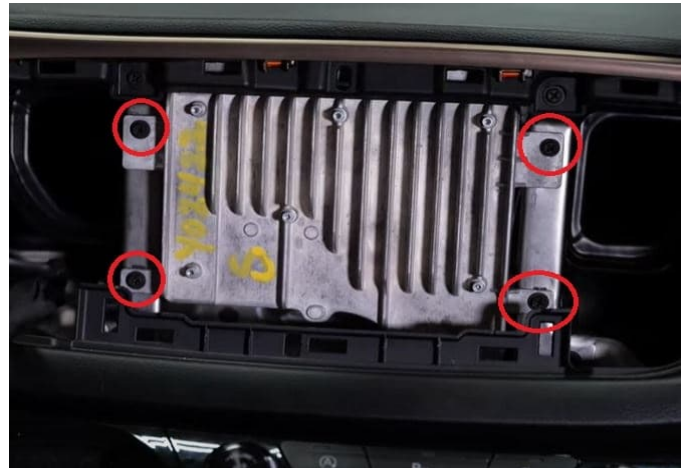
Note: Take a picture of the connections for your reference.



Step 7: Next we will be installing the RA4/UAV radio module. You will need to first plug in the new VLDS cable into the RA4/UAV module. Route the other end of the cable so it ends up behind the screen. Plug in all other connections from the vehicle into the RA4/UAV radio module. Some vehicles when upgrading to RA4 will need to install the 911 cable into the purple fakra on the far left of the module. This 911 cable isn't needed for UAG or UAV upgrades.



Step 8: Secure the RA4/UAV radio module with the four philips screws.



Step 9: When installing the new screen, plug in the factory power connector and the new LVDS connector you ran from the RA4/UAV radio module.



Step 10: Install the new RA4/UAV screen with the swapped over AC vents into the dash. Push it firmly into place, you'll hear the retainer clips snap into place.

Note: Proceed to Step 23 for programming.



Step 11: Now lets do the upgrade going from RA3 to UAG. Once you have the bezel/screen removed as well as the RA3/RA4 module. You need to remove the bracket the radio module mounted to. There are five screws holding the bracket in place. Remove all five and place bracket off to the side.



Step 12: You'll need to swap your vents over to the UAG/bezel upgrade. The AC vents are only held in with four T15 screws per AC Vent. Swap them over to the UAG/bezel.



Step 13: Take the UAG/Bezel upgrade with the swapped over AC vents and plug in the factory connections. You will not be using the factory LVDS cable, zip tie it out of the way.



Step 14: Line up the radio/bezel and push it into place. You'll hear the retainer clips snap into place.

Note: Proceed to Step 23 for programming.



Step 15: Now lets do the upgrade going from UAG to UAV. Start by using your pry tool to remove the radio/bezel from the dash.



Step 16: Once free, lean the radio forward and disconnect all the connections at its rear.

Note: Take a picture of the connections for your reference.



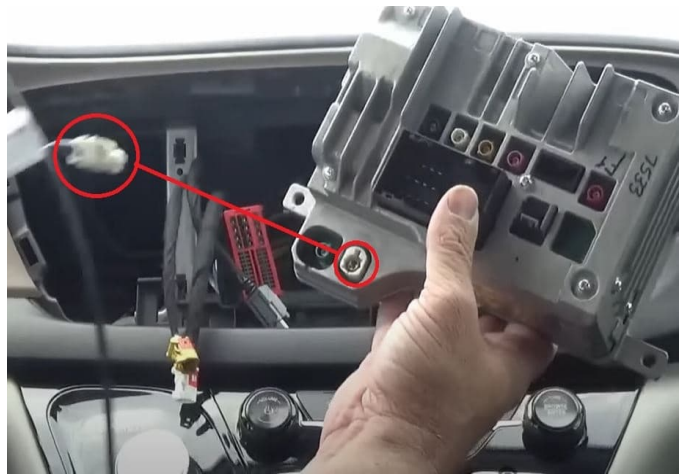
Step 17: We need to install a bracket for the new UAV radio module to mount to. Remove two philips screws from the lower bracket mounting spot and use those same two screws to secure bracket in place. There are three other screws used for the bracket but they aren't needed for secure mounting of the radio module.



Step 18: Now you have the bracket in place, take the factory wiring and make sure it goes through the center of the bracket.



Step 19: Install the new wiring upgrades for the UAV. Install the C-INTC4T onto the 52 pin black connector, connect the C-INTDISP-RU to the C4T for screen power then run the new VLDS cable from the UAV module to the UAV screen. You MUST use the new LVDS cable.



Step 20: We can now mount the UAV module into the dash. Make sure all connections are securely connected and no wires are pinched. Secure UAV module in place with the six 7mm screws in the kit.



Step 21: Time to install UAV screen/bezel. Plug in the new LVDS cable as well as the power connector.



Step 22: Install the screen/bezel into the dash.
Push firmly to engage the retainer clips to secure the screen/bezel in place.

Note: Proceed to Step 23 for programming.



Step 23: Use the genie to program the vehicle for the new upgrade.

I. Put vehicle into the run position.

II. Wait 1 minute after putting the vehicle into run to plug in the genie programmer.

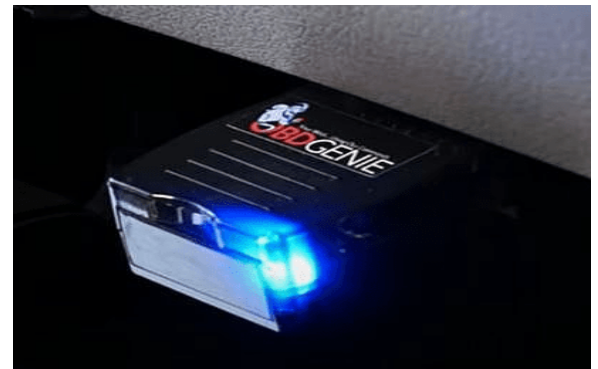
III. The genie once plugged in will flash blue as it tries to program.

IV. The genie will turn a solid green light once programming was completed successfully, programming can take 1-3 minutes long.

V. Remove the genie and give the vehicle a sleep cycle.

VI. Test out your new upgrade.

VII. Enjoy!



Step 24: Thank you for the purchase! Enjoy the new upgrade!

Note: When first installing an UConnect 4 or 5 radio in your Chrysler-based vehicle, you'll notice some features missing, such as your XM icon, incorrect splash screen, incorrect themes, heated & cooled seats and steering features, back up camera, no touch function, ghost touching on the screen, no AC, no sound unless you touch the screen and more. This will resolve itself, after turning off the vehicle, and letting it sleep an accumulative 48 hours. The backup camera may take the entire 48-hour period though. If there are any issues after that let us know.



Return Policy/Warranty Terms

Infotainment.com 30-Day Return Policy:

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

Customers are responsible for all return shipping charges unless they receive the wrong product or a defective item. It is recommended that the customer utilizes signature confirmation and/or insurance when shipping an item to Infotainment.com.

Infotainment.com will not be responsible for lost or damaged packages. Only the signature of an Infotainment.com employee will suffice as proof of delivery. A pre-paid return shipping label may be requested by the customer (located within the continental U.S) at the cost of \$15.00 to be deducted from the total refund amount. Customers located outside the United States will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com.

Returns will be processed within ten (10) business days of receipt (not including weekends, holidays, and the day the package is delivered). Refunds will be issued back to the original form of payment. If the original form of payment is no longer valid the refund will be issued as store credit. Infotainment.com reserves the right to reject or impose additional charges for replacement of a return if there is damage, missing



DISCOVER YOUR VEHICLE'S POTENTIAL

components, excessive use/wear, a different serial number from when originally shipped, etc. If the customer's return has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update. This return policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the return policy and procedures at any time without notification.

Infotainment.com Retail 90-Day Warranty Policy:

Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped



DISCOVER YOUR VEHICLE'S POTENTIAL

therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

This warranty policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the warranty policy and procedures at any time without notification.

Infotainment.com Extended 1-Year Warranty Policy:

Infotainment.com offers hassle free technical support and warranty claims on all products within 1 year from the date-of-delivery to retail customers who opt for the extended warranty coverage upon checkout. This policy also applies to all registered Infotainment.com wholesale accounts. Furthermore, franchise automobile dealers are granted additional coverage for their customers to match the vehicle's 3 year / 36,000 mile bumper-to-bumper manufacturer's warranty.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



DISCOVER YOUR VEHICLE'S POTENTIAL

packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

This warranty policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the warranty policy and procedures at any time without notification.