

Install guide for (2016-2022 Ford Escape Sync 3 GPS Navigation Upgrade)

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

Part lists

- Sync 3 Navigation APIM



Tools required for installation, socket sizes & whatnot.

- Light Source
- Pry Tool
- Flathead Screwdriver
- T20 Torx Screwdriver
- 7mm Wrench/Socket

Skill Level: 2

Time Investment: 1-2 hours



Step 1: Start by removing the upper trim panel above the radio screen. This is only held in with retainer clips and one connector to power the CD play LED. Use your pry tool or a good hit upward to free the panel.



Step 2: Disconnect the CD power LED connector, there is a small lock to push inward to release the connector. Place the upper panel off to the side.

Note: Be careful not to scratch your upper panel when removing then place it to the side.



Step 3: You'll see the two 7mm screws holding the HVAC controls in place.



Step 4: Once the two 7mm screws are removed, you'll be able to use your pry tool to release the retainer clips holding the HVAC controls in place. There is only one connection on the rear of the HVAC controls. Disconnect and carefully place controls to the side.



Step 5: You can remove the two AC vents on either side of the radio. They will just lift out of place.



Step 6: You can now remove the four 7mm screws holding the screen/APIM in place.



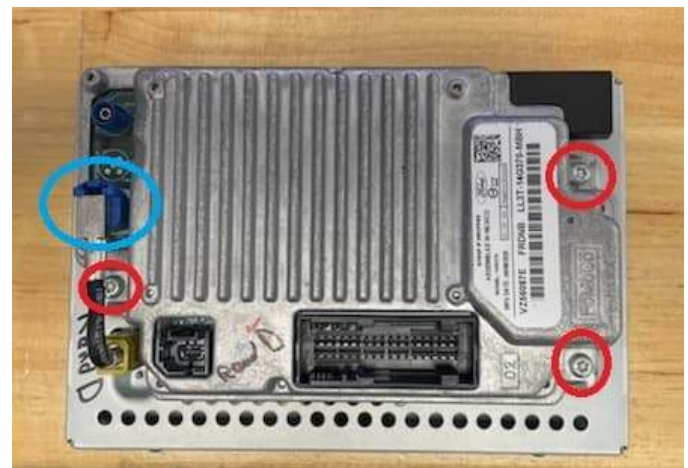
Step 7: You can now pull the radio Screen/APIM out. Take a moment to take a picture of your connections for your reference.



Step 8: Disconnect each connection on the rear of the radio. Push in the locking tabs on the fakras and lift the locking lever on the large black connection.



Step 9: On a clean & safe surface, turn the screen on to the face and remove the three T20 screws holding the Factory None Navigation APIM in place. Also disconnect the LVDS cable, there is a small locking tab that needs to be pushed down to allow the cable to release.



Step 10: Take the Navigation APIM, mount it into place and secure with the three T20 screws. Reattach the LVDS cable to the Navigation APIM.



Step 11: Take the included GPS antenna and plug it into the silver fakra on the top left corner of the navigation APIM.

Note: GPS antenna can be mounted to the metal plate behind the radio. You want to make sure the GPS antenna has no metal above it so it gets a clear GPS signal.



Step 12: Slide the radio into place and secure it with the four 7mm screws.



Step 13: For the HVAC controls and AC vents. You can snap in the AC vents into the HVAC controls. There are small plastic tabs that allow them to connect, then you can put the HVAC controls back into place. Remember to connect the HVAC controls connector.



Step 14: Install the two 7mm screws into the HVAC controls to hold them in place.

Note: Make sure to check if everything is lined up before tightening down the screws.



Step 15: Put the upper trim panel back into place, there is a small tab that can be difficult to get into place that is close to the front window. Once it falls into place, you can connect the LED for the CD player and lower the trim panel into place. You'll have to give it a good smack to engage the retainer clips.



Step 21: Turn the vehicle on, allow the system to boot up before you play with the new radio. Then enjoy the upgrade!

Note: Navigation can take a few moments to start up and you need the vehicle to drive around a bit before it picks up your position.

Note: Carplay needs to be connected via good cable for Carplay to enable the feature.

Note: For Android Auto, you need to be connected via bluetooth and cable to enable the feature.



Step 22: Enjoy your purchase and again thank you for choosing Infotainment.com for your upgrades.



Return Policy/Warranty Terms

Infotainment.com 30-Day Return Policy:

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

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To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

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A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

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