

Install guide for (2015 Ford Mustang MyFord Touch Sync 2 To Sync 3 With Apple CarPlay And Android Auto Upgrade)

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

Part lists

- 8.4" Screen
- Sync 3 APIM
- Ford LVDS Cable
- GPS Antenna
- USB Hub
- USB Power Cable



Tools required for installation, socket sizes & whatnot.

- Light Source
- Pry Tool
- Flathead Screwdriver
- T9 Torx Screwdriver
- 7mm Wrench/Socket

Skill Level: 3

Time Investment: 2-3 hours



Step 1: We start on the passenger side, grab your pry tool, and pop out the trim panel to the right of the glove box. Panel is only held in with retainer clips.



Step 2: Above that, start popping out the trim, going along to the center console. Trim panel is only held in with retainer clips.



Step 3: Once at the center console AC vents, pull to release the retainer clips, then lean the panel toward yourself.



Step 4: Disconnect the center console gauges.



Step 5: You'll now have access to the two 7mm screws on the top of the radio bezel.



Step 6: At the bottom of the bezel, there is a small panel that can be popped out with pry tool.



Step 7: Behind this small panel there are two more 7mm screws to remove.



Step 8: The bezel is only held in with retainer clips now. Pull the bezel up and towards yourself. The bottom of the bezel tends to get stuck, take your time and it will come free.



Step 9: Pull the bezel out enough to reach the rear connections. Disconnect all the connections.

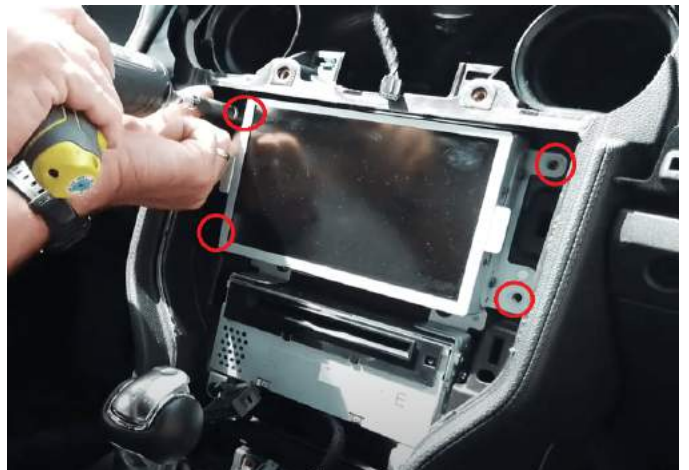
Note: Take a picture of the connections for your reference.



Step 10: For the USB connection on the bezel, you will need to pull the plastic tabs outwards to release the cable.



Step 11: You'll now see the four 7mm screws around the factory sync 2 8.4" screen/radio combo.



Step 12: Lean the radio so you can remove the two rear connections to the sync 2 radio.



Step 13: The larger of the two connections needs the gray lever released from the plastic clip fo the connection to come free.



Step 14: Next you will need to swap over the factory brackets from your old Sync 2 system over to the Sync 3 system.



Step 15: There are four total, two per side T9 Torx screws to remove and swap over.



Step 16: Back in the vehicle, we need to install the GPS antenna. This is quite easy, the antenna has a magnetic base. There is a metal bracket in the dash you can snap the GPS antenna to. Make sure the GPS antenna is facing up and no metal above it. Secure with zip tie or double sided tape for an even more secure hold.



Step 17: Take the Sync 3 with your brackets attached. Plug in the GPS antenna into the top silver fakra.



Step 18: Plug in the two connections that were plugged into your old radio. Make sure the Gray lever is snapped into place.



Step 19: Put the radio into the dash and secure with the same four 7mm screws.



Step 20: Take your bezel and plug in the connections to its rear.



Step 21: Slide the bottom of the bezel into place then snap the rest of the bezel in place. You'll hear the retainer clips snap into place.



Step 22: Reinstall the two 7mm screws back into the top of the bezel.



Step 23: Reinstall the two 7mm screws at the bottom of the bezel.



Step 24: Snap the plastic cover trim piece back into place over the bottom two screws.



Step 25: Reinstall your dash trim with the AC vents. Remember to plug in your guages.



Step 26: Start to snap the retainer clips of the trim piece back into the dash.



Step 27: Reinstall the lower trim panel below the last panel on passenger side of vehicle.



Step 28: Enjoy your purchase and again thank you for choosing Infotainment.com for your upgrades.



Return Policy/Warranty Terms

Infotainment.com 30-Day Return Policy:

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

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Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

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therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

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To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

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