

**Install guide for (2015 Ford F-150 MyFord Touch Sync 2 To Sync 3 With Apple CarPlay And Android Auto Upgrade)**

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

**Part lists**

- 8.4 Screen
- Sync 3 APIM
- USB Hub
- USB Conversion Harness
- GPS Antenna



**Tools required for installation, socket sizes & whatnot.**

- Light Source
- Pry Tool
- Flathead Screwdriver
- 7mm Wrench/Socket

**Skill Level:** 3

**Time Investment:** 2-3 hours



**Step 1:** Grab your pry tool and pop out the center dash speaker cover. It is only held in with retainer clips.



**Step 2:** You'll now see two 7mm screws to remove from the dash tray panel.



**Step 3:** Remove the tray and slide it off to the side; no need to disconnect it fully.



**Step 4:** You'll now see two 7mm screws at the top of the bezel. Remove both.



**Step 5:** The bezel is now only held in with retainer clips. With a firm pull, you can release the bezel from the dash.

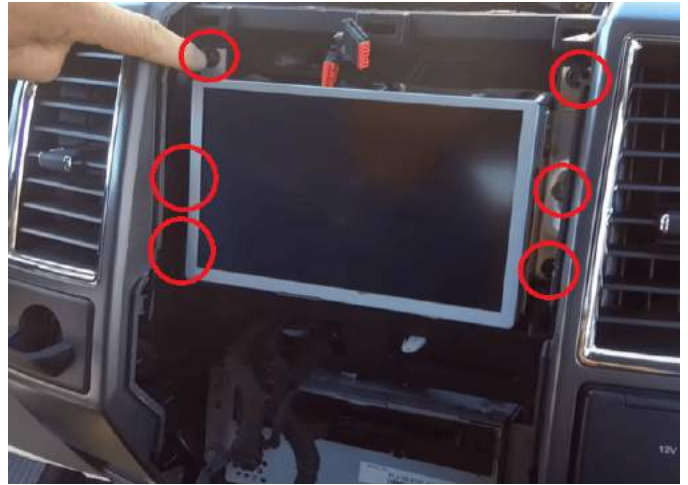


**Step 6:** Flip the bezel around and disconnect the rear connections.

Note: Take a picture of the connections for your reference.



**Step 7:** You'll see six 7mm screws holding the Sync 2 radio in the dash. Remove all six.



**Step 8:** Lean the Sync 2 forward and disconnect the connections.



**Step 9:** With the old radio removed. Installing the GPS antenna is next. The bottom of the GPS antenna has a magnet; snap it to the metal bracket.



**Step 10:** Next we need to swap to the new USB hub in order to use CarPlay.



**Step 11:** In order to get to the rear of the factory USB hub to remove it, it makes things easier to remove the ACM to give you more room. Remove the four 7mm screws from around the ACM.



**Step 12:** You can now reach into the dash with the ACM removed to squeeze the plastic tabs on the sides of the USB hub to get it to release.



**Step 13:** Unplug the factory USB hub then plug the factory connections into the new USB hub while using the USB hub harness to convert the power connector connection. Remount the ACM with the same four 7mm screws.



**Step 14:** Move the brackets from the Sync 2 over to the Sync 3. Use the same two screws that were used on the Sync 2.



**Step 15:** You'll now be able to mount the Sync 3 radio into the dash using the same six 7mm screws.



**Step 16:** Reconnect the bezel's connections. Use your picture for reference. All connections are keyed, so they should only plug into the correct spots.



**Step 17:** Snap the bezel back into the dash; you'll hear the retainer clips snap into place.



**Step 18:** Reinstall the two 7mm screws at the top of the bezel to secure it in place.



**Step 19:** Place the tray panel back in place, push down to get retainer clips to engage. Then secure in place with the same two 7mm screws.



**Step 20:** Reinstall the center dash speaker grill.



**Step 21:** Start the vehicle and give the radio a few minutes to completely boot up in its new home.



**Step 22:** Once the radio is fully booted up, feel free to start using your upgrade.



**Step 23:** Plug in a good cable into the USB hub to engage CarPlay, cheap cables will not allow CarPlay to engage as they typically only allow charging. No data transfer which CarPlay needs.



**Step 24:** Enjoy your purchase and again thank you for choosing Infotainment.com for your upgrades.



## Return Policy/Warranty Terms

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Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

Customers are responsible for all return shipping charges unless they receive the wrong product or a defective item. It is recommended that the customer utilizes signature confirmation and/or insurance when shipping an item to Infotainment.com.

Infotainment.com will not be responsible for lost or damaged packages. Only the signature of an Infotainment.com employee will suffice as proof of delivery. A pre-paid return shipping label may be requested by the customer (located within the continental U.S) at the cost of \$15.00 to be deducted from the total refund amount. Customers located outside the United States will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com.

Returns will be processed within ten (10) business days of receipt (not including weekends, holidays, and the day the package is delivered). Refunds will be issued back to the original form of payment. If the original form of payment is no longer valid the refund will be issued as store credit. Infotainment.com reserves the right to reject or impose additional charges for replacement of a return if there is damage, missing



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Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped



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therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

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Infotainment.com offers hassle free technical support and warranty claims on all products within 1 year from the date-of-delivery to retail customers who opt for the extended warranty coverage upon checkout. This policy also applies to all registered Infotainment.com wholesale accounts. Furthermore, franchise automobile dealers are granted additional coverage for their customers to match the vehicle's 3 year / 36,000 mile bumper-to-bumper manufacturer's warranty.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

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