

Install guide for (2015-2016 Dodge Challenger/Charger GPS Navigation 8.4AN RA3/RA4 Radio)

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

Part lists

- Radio Upgrade (RA3/RA4)
- 911 Cable



Tools required for installation, socket sizes & whatnot.

- Light Source
- Pry Tool
- Flathead Screwdriver
- Philips Screwdriver
- 7mm Wrench/Socket

Skill Level: 2

Time Investment: 1 hour



Step 1: Take your pry tools and slowly work your way around the bezel. It is only held in with retainer clips.

Note: The vents may or may not come out with bezel. They will just snap back into place. Place the bezel off to the side.



Step 2: Remove the four screws from around the stock radio. These will be 10mm bolts or Philip screws.



Step 3: Disconnect all the connections on the rear of the factory radio. Set the factory radio to the side.

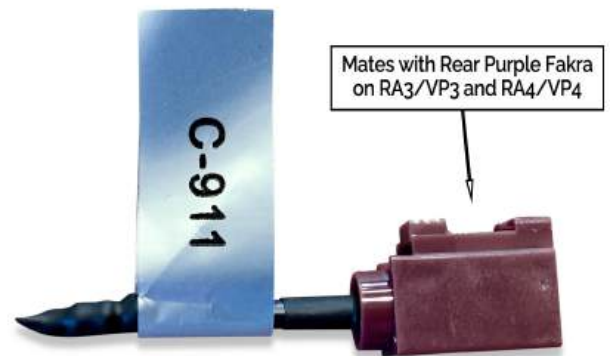
Note: For your reference, take a picture of how the factory radio is connected to the vehicle.



Step 4: The 52 pin black connector has a locking lever that needs to be moved up to release the connection.



Step 5: Most vehicles will need our 911 cable plugged into the purple fakra on the rear of the radio. This stops an error message from coming up on the radio screen during start up. The error message states to have the phone serviced.



Step 6: If you need to install a new XM and/or GPS antenna (Sold Separately), you'll just plug the fakra into the yellow/curry port on the rear of the radio then route the antenna under the dash. As long as there is no metal above the antenna, then it should get a good signal. If not, then move antenna and test till you find a good spot. Or use your factory antenna.



Note: XM and GPS are two different signals, Either a combo antenna is needed or a XM and GPS antenna with splitter is needed.

Step 7: Take your new Infotainment radio, plug in all the rear connections you have. The main connections to make are the 52 pin connector, the yellow/curry fakra for XM/GPS, the white fakra for AM/FM signal, and the micro USB connections for the USB hub.



Step 8: Place the radio into the dash and line up the mounting holes. Reinstall the four 10mm bolts or the four screws to hold the radio in place.



Step 9: Take the bezel and carefully mount it back into place. You may need to give it a good smack with the palm of your hand to engage the retainer clips.



Step 10: Take the bezel and carefully mount it back into place. You may need to give it a good smack with the palm of your hand to engage the retainer clips.



Step 11: Thank you for the purchase and enjoy the upgrade!



Things To Know

- Customers with an active paid subscription to UConnect Access® will no longer have access to this feature when upgrading to the new UConnect 4 system, as 3G service has been discontinued by all major US cellular companies.
- Pre-programmed to function with your vehicle's existing steering wheel mounted audio controls.

- If your vehicle is **currently** equipped with Sirius satellite radio then the factory roof mounted Sirius antenna will plug directly into our pre-programmed system. This scenario allows for seamless integration of the satellite radio feature including the GPS signal required to operate RA4 internal GPS navigation mapping.
- If your vehicle is **not currently** equipped with Sirius satellite radio and you don't ever intended to subscribe to satellite radio you still must purchase our FAKRA C to K Cable separately to retain the vehicle's existing GPS/Compass antenna which is required to operate the RA4 internal GPS navigation mapping.
- If your vehicle is **not currently** equipped with Sirius satellite radio and you would like to subscribe to this great feature simply purchase our Custom SiriusXM GPS Antenna Kit.
- Pre-programmed to function with your vehicle's existing back-up rear view camera. If you would like to add a rear view back-up camera check out most popular plug & play OBD Genie Rear View Camera Bundle.
- Pre-programmed to function with your vehicle's existing UConnect® bluetooth hands-free calling feature.
- Customers who would love the ability to listen to their audio CDs now have the opportunity to install our plug & play Remote Add-On CD Player.
- Take full advantage of the 8.4-inch touchscreen display by installing the OBD Genie Performance Pages Programmer. This simple to use programmer will program your vehicle to reflect the highly demanded Performance Pages not only on your radio screen but also your speedometer EVIC cluster!

Return Policy/Warranty Terms

Infotainment.com 30-Day Return Policy:

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

Customers are responsible for all return shipping charges unless they receive the wrong product or a defective item. It is recommended that the customer utilizes signature confirmation and/or insurance when shipping an item to Infotainment.com.

Infotainment.com will not be responsible for lost or damaged packages. Only the signature of an Infotainment.com employee will suffice as proof of delivery. A pre-paid return shipping label may be requested by the customer (located within the continental U.S) at the cost of \$15.00 to be deducted from the total refund amount. Customers located outside the United States will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com.

Returns will be processed within ten (10) business days of receipt (not including weekends, holidays, and the day the package is delivered). Refunds will be issued back to the original form of payment. If the original form of payment is no longer valid the refund will be issued as store credit. Infotainment.com reserves the right to reject or impose additional charges for replacement of a return if there is damage, missing



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components, excessive use/wear, a different serial number from when originally shipped, etc. If the customer's return has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update. This return policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the return policy and procedures at any time without notification.

Infotainment.com Retail 90-Day Warranty Policy:

Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped



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therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

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Infotainment.com Extended 1-Year Warranty Policy:

Infotainment.com offers hassle free technical support and warranty claims on all products within 1 year from the date-of-delivery to retail customers who opt for the extended warranty coverage upon checkout. This policy also applies to all registered Infotainment.com wholesale accounts. Furthermore, franchise automobile dealers are granted additional coverage for their customers to match the vehicle's 3 year / 36,000 mile bumper-to-bumper manufacturer's warranty.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

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