

**Install guide for (2014-2016 Chevrolet Silverado MyLink® Apple CarPlay And Android Auto Upgrade)**

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

**Part lists**

- 8.4" Screen and Bezel
- HMI (IO52.5 or IO62.5)\*
- ACM
- USB Hub (Carplay Compatible)\*
- GPS Antenna\*

\*Not included with all kits, depends on option selected at time of ordering.



**Tools required for installation, socket sizes & whatnot.**

- Light Source
- Pry Tool
- Flathead Screwdriver
- T15 Torx Screwdriver
- 7mm, 10mm Wrench/Socket

**Skill Level:** 2

**Time Investment:** 1-2 hours



**Step 1:** Start by removing the out trim using your pry tool.



**Step 2:** That will expose the four 7mm screws to remove.



**Step 3:** With the screws removed, lean the bezel/screen forward then disconnect the three connections to put bezel/screen off to the side.



**Step 4:** At the top of the dash is the ACM, disconnect all its connections.

Note: Take picture of the connections for your reference.



**Step 5:** Top center of the ACM has a plastic tab that holds the module in place. Lift the plastic tab and pull the ACM for it to release from dash. Slide it out and place off to the side.

Note: Mark your old ACM so you don't confuse the old and new ACM.



**Step 6:** Slide in the new ACM into the dash. You'll hear the top plastic clip slap into place once the ACM is installed.



**Step 7:** Reconnect the factory connections to the new ACM in the dash.



**Step 8:** Reconnect the old bezel/screen if its 8.4" but if you ordered a new 8.4" bezel/screen, its time to install it. Plug in the three connections to the rear of the screen/bezel.



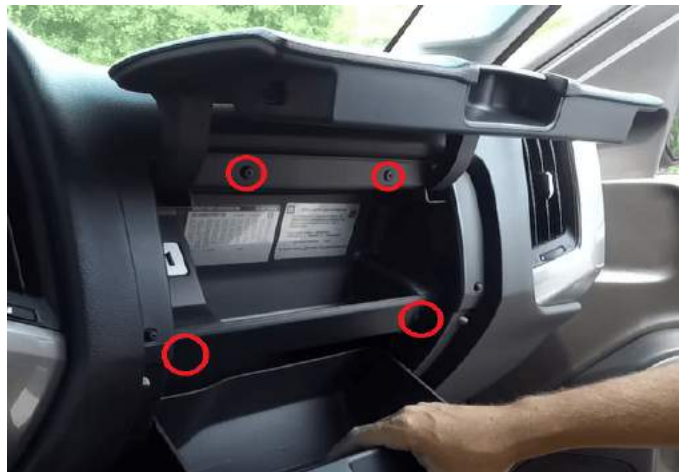
**Step 9:** Place the screen/bezel into the dash then secure in place with the four 7mm screws.



**Step 10:** Snap back in the trim panel around the bezel.



**Step 11:** Next we are to install the HMI which is behind the lower glove box. Start by opening the upper and lower glove boxes. You'll see four T15 screws to remove.



**Step 12:** There are also two more T15 screws at the bottom of the glove box.



**Step 13:** Once all six T15 screws are removed, squeeze the lower glove box to release it then disconnect the glove box's stopper.



**Step 14:** With the glove box out of the way, you'll see two 7mm screws to remove.



**Step 15:** You'll now be able to pull out the lower glove box.



**Step 16:** Remove the upper glove box, you can let it hang or disconnect the glove box light.



**Step 17:** Time to install the GPS antenna if it is needed with your kit. We don't include them for those going to IO6 from IO5. Start by popping off the crew covers on the passenger side pillar.



**Step 18:** Next remove the two 10mm screws holding the pillar in place.



**Step 19:** You'll now be able to pull the pillar out and set it off to the side.



**Step 20:** You'll now have access to the upper shroud, pull it up with your pry tool, its only held in with retainer clips. Slide the antenna under the shroud, use some double sided tape to secure it, make sure the antenna stays facing up in the dash.



**Step 21:** With the antenna in place, route the fakra connection down into the dash. You want it to end up by the HMI.



**Step 22:** Time to replace HMI module. behind this frame bar is the HMI module location. Make sure your antenna routes down to this location.



**Step 23:** Disconnect the connections to the factory HMI module. It is hard to see so take your time.

Note: Take a picture of the connections for your reference.



**Step 24:** There are plastic tabs holding the HMI in place, reach up to push the tabs outward then wiggle the factory HMI module out.



**Step 25:** Slide in the new HMI module into the dash. You'll hear it snap into place.



**Step 26:** Reconnect all the factory HMI connections to the new HMI.



**Step 27:** If you had to install a new GPS antenna, that plugs into the HMI on the far left. Onto the blue fakra. Coil the excess antenna cable then zip tie it out of the way.



**Step 28:** We are done with the glove box. Reassemble the upper glove box, lower glove box, and the passenger pillar.



**Step 29:** Last part of the upgrade is installing the USB hub. This is only needed in vehicles before 2016.



**Step 30:** There are plastic tabs on right and left of the factory USB hub. Use a pry tool or flathead screwdriver to push in these tabs while pulling USB hub out.



**Step 31:** Disconnect the factory USB hub, there are two connections to disconnect.



**Step 32:** Plug in the two connections into the new USB hub from the kit.



**Step 33:** You can now push the USB hub back into the arm rest compartment.



**Step 34:** Time to start the vehicle, wait for the radio to boot up. Its always a good idea to perform a radio reset once the upgrade is done. Go into settings, scroll down to resets then do the three resets one after another.



**Step 35:** Plug in your iPhone via the USB hub from the kit to engage Carplay.



**Step 36:** Enjoy your purchase and again thank you for choosing Infotainment.com for your upgrades.



## Return Policy/Warranty Terms

### **Infotainment.com 30-Day Return Policy:**

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

Customers are responsible for all return shipping charges unless they receive the wrong product or a defective item. It is recommended that the customer utilizes signature confirmation and/or insurance when shipping an item to Infotainment.com.

Infotainment.com will not be responsible for lost or damaged packages. Only the signature of an Infotainment.com employee will suffice as proof of delivery. A pre-paid return shipping label may be requested by the customer (located within the continental U.S) at the cost of \$15.00 to be deducted from the total refund amount. Customers located outside the United States will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com.

Returns will be processed within ten (10) business days of receipt (not including weekends, holidays, and the day the package is delivered). Refunds will be issued back to the original form of payment. If the original form of payment is no longer valid the refund will be issued as store credit. Infotainment.com reserves the right to reject or impose additional charges for replacement of a return if there is damage, missing



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components, excessive use/wear, a different serial number from when originally shipped, etc. If the customer's return has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update. This return policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the return policy and procedures at any time without notification.

**Infotainment.com Retail 90-Day Warranty Policy:**

Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped



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therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

This warranty policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the warranty policy and procedures at any time without notification.

**Infotainment.com Extended 1-Year Warranty Policy:**

Infotainment.com offers hassle free technical support and warranty claims on all products within 1 year from the date-of-delivery to retail customers who opt for the extended warranty coverage upon checkout. This policy also applies to all registered Infotainment.com wholesale accounts. Furthermore, franchise automobile dealers are granted additional coverage for their customers to match the vehicle's 3 year / 36,000 mile bumper-to-bumper manufacturer's warranty.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

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