

Install guide for (2013-2018 RAM 1500 Classic - FCA Remote Add-On Mopar CD Player Upgrade)

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

Part lists

- CD Player
- CD Player Brackets
- C-INTC4T Harness
- CD Player Loom
- CD Player Enclosure
- Genie Programmer
- Security Gateway Module Bypass



Tools required for installation, socket sizes & whatnot.

- Light Source
- Pry Tool
- Flathead Screwdriver
- 7mm Wrench/Socket

Skill Level: 1

Time Investment: 1 hour



Step 1: Start with removing the rubber mat above the radio to expose the two screws.



Step 2: Remove the two 7mm screws.



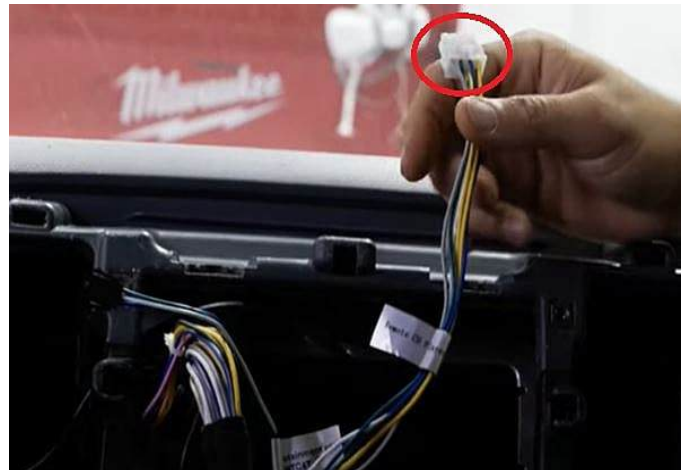
Step 3: Pull the bezel back toward you, it is only held in with retainer clips. Lean the bezel out of the way.



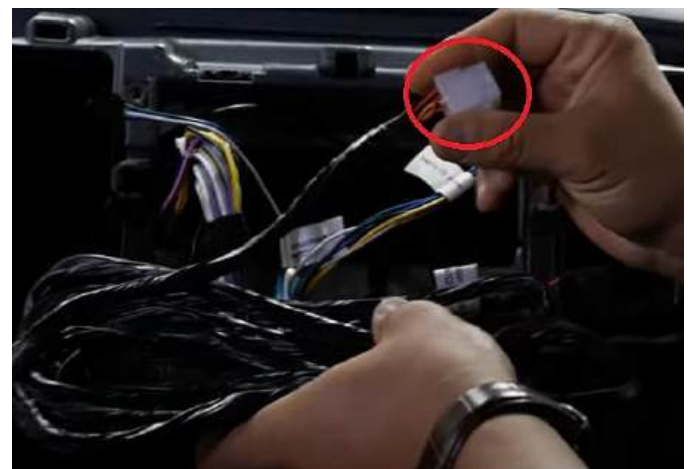
Step 4: Remove the four 7mm screws holding the radio in place.



Step 5: Disconnect the radio's big black 52 pin connector by pulling the locking tab up. Once released, install the C-INTC4T between the factory radio connection and the radio. Pull the white molex connector out that is marked as CD Player.



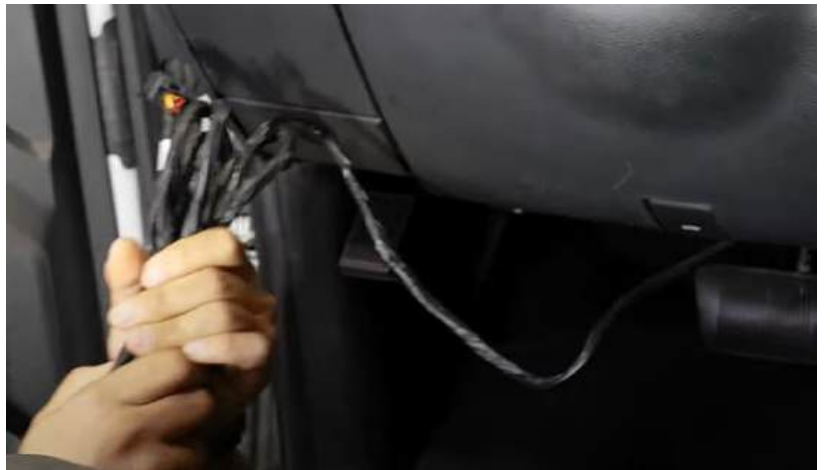
Step 6: Connect the CD Player Loom to the 6 pin white molex connector on the C-INTC4T.



Step 7: Route the CD player loom into the dash and down toward the driver's foot well.



Step 8: Once you have the CD player loom routed you can start with the CD player install.



Step 9: For a neat and finish look, remove the two 7mm screws holding the knee bolster in place.



Step 10: With a firm grip pull the knee bolster toward you. It will only be held in with retainer clips once the two 7mm screws are removed.



Step 11: Once the knee bolster is removed you'll be able to zip tie the CD player loom for the neat and clean finish.



Step 12: You can snap the knee bolster back into place and reattach the two 7mm screws.



Step 13: With the CD player loom hanging down, you can remove the door trim so you can route the CD player loom toward the underside of the driver's door.



Step 14: Route the CD player loom down, along the underside of the trim panel.

Note: Make sure the CD player loom doesn't interfere with the emergency brake.



Step 15: You'll end up with the CD player loom in this location under the driver's seat.



Step 16: You'll see a small cut out under the driver's seat. You can route the CD player loom under the carpet into this cut out.

Note: Zip tie any extra length in the loom under the driver's seat/carpet.



Step 17: You can remove the brackets from the sides of the CD player as they aren't used when mounting under the driver's seat.



Step 18: We recommend getting some velcro strips to firmly attach the CD player under the driver's seat so it doesn't move while you drive about.



Step 19: Attach the velcro strips to the bottom of the CD player.



Step 20: Put CD player in place and make sure to connect the CD player to the CD player loom.



Step 21: Reattach the trim panel you removed earlier.



Step 22: Reattach the radio with the four 7mm screws you removed earlier.



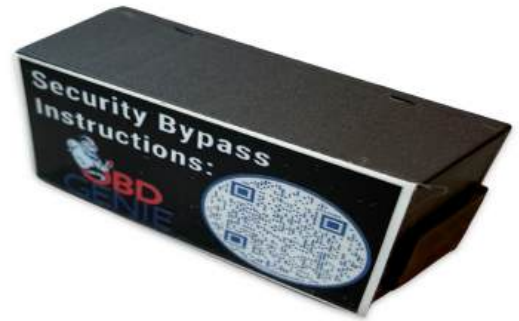
Step 23: Reattach the radio's bezel. You'll hear the retainer clips snap back into place.



Step 24: Put the two 7mm screws back into place under the rubber mat above the radio then put the rubber mat back into place.



Step 25: Install the Security Gateway Module Bypass in the appropriate place. Then proceed with genie programming. This step is only needed for 2018+ vehicles. To find your vehicle's bypass location click the link: [OBD Genie Bypass](#)



Step 26: Use the genie to program the vehicle for the new upgrade.

I. Put vehicle into the run position.

II. Wait 1 minute after putting the vehicle into run to plug in the genie programmer.

III. The genie once plugged in will flash blue as it tries to program.

IV. The genie will turn a solid green light once programming was completed successfully, programming can take 1-3 minutes long.

V. Remove the genie and give the vehicle a sleep cycle.

VI. Test out your new upgrade.

VII. Enjoy!



Step 27: Once the vehicle is programmed, you can turn the vehicle back on after a sleep cycle. Go to Media and on the left side you should see "Disc" This is the CD player upgrade.

Note: Make sure to put a good CD in the CD player to enjoy the new CD player upgrade!



Step 28: Enjoy your purchase and again thank you for choosing Infotainment.com for your upgrades.



Return Policy/Warranty Terms

Infotainment.com 30-Day Return Policy:

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

Customers are responsible for all return shipping charges unless they receive the wrong product or a defective item. It is recommended that the customer utilizes signature confirmation and/or insurance when shipping an item to Infotainment.com.

Infotainment.com will not be responsible for lost or damaged packages. Only the signature of an Infotainment.com employee will suffice as proof of delivery. A pre-paid return shipping label may be requested by the customer (located within the continental U.S) at the cost of \$15.00 to be deducted from the total refund amount. Customers located outside the United States will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com.

Returns will be processed within ten (10) business days of receipt (not including weekends, holidays, and the day the package is delivered). Refunds will be issued back to the original form of payment. If the original form of payment is no longer valid the refund will be issued as store credit. Infotainment.com reserves the right to reject or impose additional charges for replacement of a return if there is damage, missing



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components, excessive use/wear, a different serial number from when originally shipped, etc. If the customer's return has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update. This return policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the return policy and procedures at any time without notification.

Infotainment.com Retail 90-Day Warranty Policy:

Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible for ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped



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therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

This warranty policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the warranty policy and procedures at any time without notification.

Infotainment.com Extended 1-Year Warranty Policy:

Infotainment.com offers hassle free technical support and warranty claims on all products within 1 year from the date-of-delivery to retail customers who opt for the extended warranty coverage upon checkout. This policy also applies to all registered Infotainment.com wholesale accounts. Furthermore, franchise automobile dealers are granted additional coverage for their customers to match the vehicle's 3 year / 36,000 mile bumper-to-bumper manufacturer's warranty.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

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