

**Install guide for (2021-2024 Ram 1500 DT And Heavy Duty Truck Factory OEM Digital Rear View Mirror Upgrade)**

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

**Part lists**

- Third Brake Lamp with Camera
- Digital Rear View Mirror
- Female to Female Fakra Cable
- Fish Wire/Long Zip Ties\*

\*Optional or alternative is needed.



**Tools required for installation, socket sizes & whatnot.**

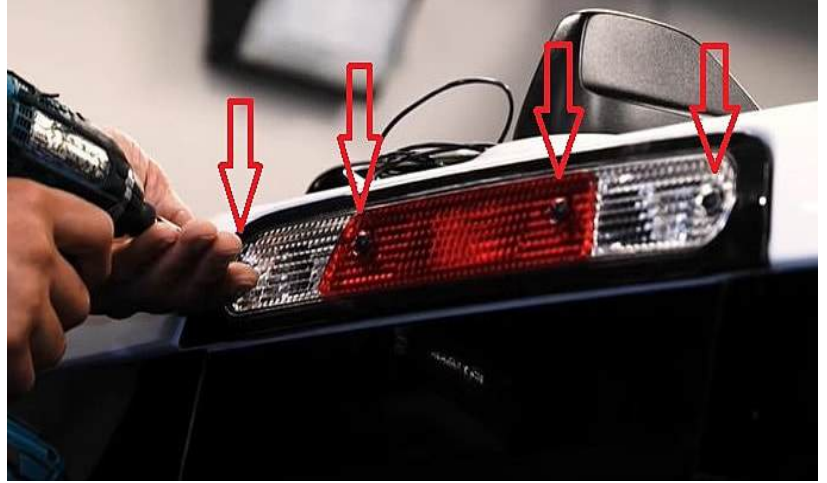
- Light Source
- Pry Tool
- Flathead Screwdriver
- Philips Screwdriver

**Skill Level:** 3

**Time Investment:** 2-3 hours



**Step 1:** Start by removing the four Philips screws holding in the factory third brake lamp.



**Step 2:** Slide the factory third brake lamp out. It can get a bit stuck, a firm pull will get it to release.



**Step 3:** Disconnect the factory third brake lamp and set it off to the side.



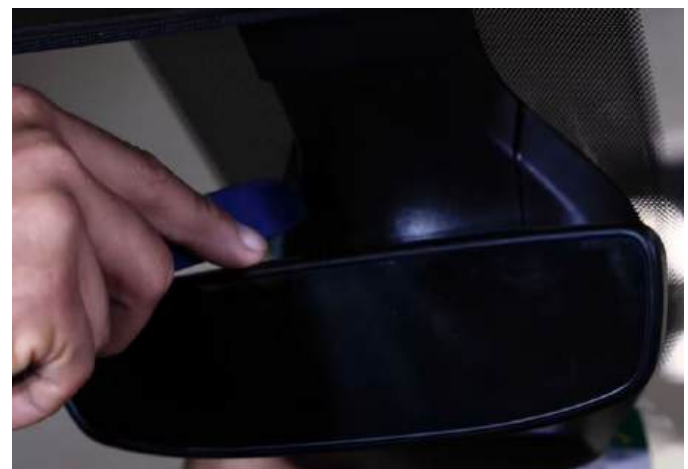
**Step 4:** Take your long zip tie or alternative option and tape the Fakra cable to the zip tie.



**Step 5:** Now that you are ready to run the fakra cable, you'll need to go into the cab to open the space for the fakra to be routed through.



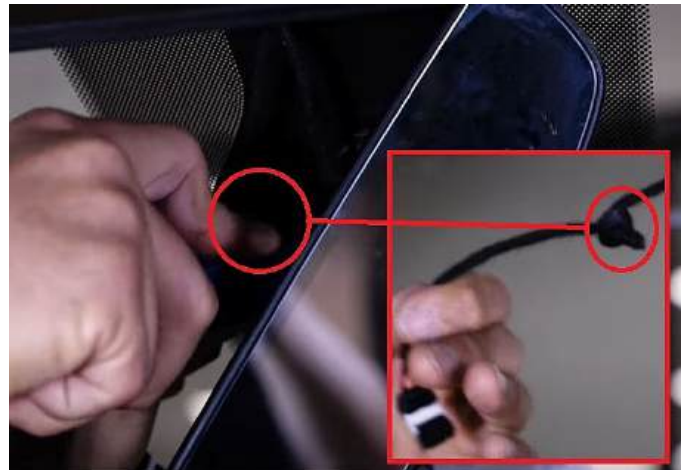
**Step 6:** Start by removing the plastic cover. Use your pry tool to get the plastic cover to release. The plastic cover is in two parts. Remove the upper part first, then lower the plastic cover.



**Step 7:** Once the plastic covers are removed, you'll see the stock connector at the bottom of the factory rear view mirror, disconnect the factory connection.



**Step 8:** Use your pry tool to disconnect the plastic clip holding the factory connection to the factory rear view mirror.



**Step 9:** You can now remove the factory rear view mirror. The mirror needs to be twisted to disengage it from the windshield. Place the factory rear view mirror off to the side.



**Step 10:** Now you have the rear view mirror ready, time to go back to the rear of the cab and use your fish wire or long zip tie in our case to feed the fakra cable to the rear view mirror position.



**Step 11:** Once you have the fish wire poking through by the rear view mirror position,



**Step 12:** Pull the fish wire through till you got the blue fakra in sight.



**Step 13:** Take the new digital rear view mirror and plug in the blue fakra.



**Step 14:** Now connect the factory connector to the new digital rear view mirror.



**Step 15:** You can now install the new digital rear view mirror. Turn the mirror, push it into place and turn to lock the mirror into position.



**Step 16:** Any excess wire needs to be zip tied and put up above the hear liner for the neat and clean finish.



**Step 17:** Plug in the plastic clip you removed from the factory rear view mirror.



**Step 18:** Reinstall the rear view mirror bottom cover. It will snap into place on the new digital rear view mirror.



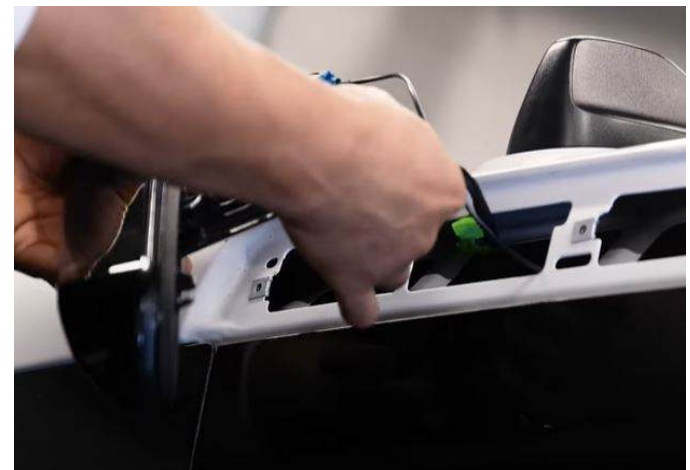
**Step 19:** Reinstall the upper rear view mirror cover. It will also snap into place.



**Step 20:** Time to install the new third brake lamp. Start by connecting the blue fakra to the rear view camera on the lamp.



**Step 21:** Connect the factory connector for the old third brake lamp to the new third brake lamp.



**Step 22:** Push the new third brake lamp into place. It will clip into place.



**Step 23:** Take the four T25 Torx screws from the old third brake lamp, using only two of these screws to secure the new third brake lamp. Two of the screws will not be used with new lamp.



**Step 24:** Install is complete! Go into the vehicle and turn on the vehicle. You'll need to flip the bottom switch on the new digital rear view mirror to engage the camera.



**Step 25:** The new digital rear view mirror complements your existing rear view camera on your tailgate.



**Step 26:** Enjoy your purchase and again thank you for choosing Infotainment.com for your upgrades.



## Things To Know

- This upgrade will not work on the 2019-2020 models as the vehicle's body control module is not compatible with this new feature. Our engineers are working hard to develop an alternative solution for these model years.
- This kit comes with a third brake light equipped with a camera oriented in the rear view position, and a camera oriented in the cargo position to accommodate an existing cargo camera. If you do not have a cargo camera and would like to activate the cargo camera, please refer to our 2019-2024 Ram Heavy Duty Factory CHMSL Third Brake LED Light Cargo Camera Kit (Heavy Duty vehicles only)

Vehicle must be currently equipped with an auto-dim rear view mirror. If your truck features a manual adjustable mirror, (2) mirror covers and header wiring will be required (sold separately) see below.

## 2021+ Ram Heavy Duty Digital Mirror Additional Set

Mirror Upper Cover – 6PA23TX7AA

Mirror Lower Cover – 6PA22TX7AB

Mirror Header Wiring – 68475611AA

## 2021+ Ram 1500 Mirror Set

Mirror Upper Cover – 6BK13TX7AA

Mirror Lower Cover – 6BK11TX7AB

Mirror Header Wiring – 68488876AA

## Return Policy/Warranty Terms

### **Infotainment.com 30-Day Return Policy:**

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

Customers are responsible for all return shipping charges unless they receive the wrong product or a defective item. It is recommended that the customer utilizes signature confirmation and/or insurance when shipping an item to Infotainment.com.

Infotainment.com will not be responsible for lost or damaged packages. Only the signature of an Infotainment.com employee will suffice as proof of delivery. A pre-paid return shipping label may be requested by the customer (located within the continental U.S) at the cost of \$15.00 to be deducted from the total refund amount. Customers located outside the United States will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com.

Returns will be processed within ten (10) business days of receipt (not including weekends, holidays, and the day the package is delivered). Refunds will be issued back to the original form of payment. If the original form of payment is no longer valid the refund will be issued as store credit. Infotainment.com reserves the right to reject or impose additional charges for replacement of a return if there is damage, missing



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components, excessive use/wear, a different serial number from when originally shipped, etc. If the customer's return has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update. This return policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the return policy and procedures at any time without notification.

**Infotainment.com Retail 90-Day Warranty Policy:**

Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped



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therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

This warranty policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the warranty policy and procedures at any time without notification.

**Infotainment.com Extended 1-Year Warranty Policy:**

Infotainment.com offers hassle free technical support and warranty claims on all products within 1 year from the date-of-delivery to retail customers who opt for the extended warranty coverage upon checkout. This policy also applies to all registered Infotainment.com wholesale accounts. Furthermore, franchise automobile dealers are granted additional coverage for their customers to match the vehicle's 3 year / 36,000 mile bumper-to-bumper manufacturer's warranty.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

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packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

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