

Install guide for (2013-2016 Ram UConnect Mirror Microphone Kit)

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

Part lists

- Ram Uconnect Rear View Mirror
- Ram Uconnect Rear View Mirror Wiring Harness
- Ram Uconnect Rear View Mirror Upper Panel
- Ram Uconnect Rear View Mirror Lower Panel



Tools required for installation, socket sizes & whatnot.

- Light Source
- Pry Tool
- Flathead Screwdriver
- T15 Torx Screwdriver
- 8mm, 10mm Wrench/Socket

Skill Level: 2

Time Investment: 1-2 hours



Step 1: Start by removing the factory rear view mirror. You just turn the mirror to the left to release it from the windshield.



Step 2: To install the new mirror is the same process in reverse; put the mirror on to its mounting point and turn to the right till you hear the click of it locking in place.



Step 3: Go ahead and plug in the mirror wiring harness into the mirror.



Step 4: Remove the sun visor clip; it is held in with one T15 screw.



Step 5: There are two 8mm screws holding the other end of the sun visor. Remove both screws.



Step 6: Next we need to remove the passenger pillar, with a flathead screwdriver, pop the screw covers open.



Step 7: Remove the two 10mm screws holding the pillar in place.



Step 8: With the screws removed, you can pull and lift up to release the pillar cover.



Step 9: Pulling the headliner down a bit. You'll see the factory wiring running along to the passenger pillar. We will be following this line.



Step 10: Take our wiring harness that you plugged into the new mirror. The first plastic xmas clip gets inserted into the first metal hole going back.



Step 11: We want to pull the xmas clips out for the factory line, replace them with our wiring harness then use the U clips on our harness to feed the factory harness along the same path.



Step 12: We do the same thing along the passenger pillar, pop out the factory line's xmas clips.



Step 13: Run our wiring harness over then down the passenger side pillar. Insert the xmas clips from our harness along the pillar then feed the factory line along the U clips on our harness.



Step 14: With the passenger door open, using a pry tool to pop out the side dash panel. It is only held in with retainer clips.



Step 15: Feed our wiring harness down into this cavity. You'll see the factory connector our wiring harness plugs into.



Step 16: Plug in our wiring harness into the factory plug.



Step 17: Snap the passenger side dash trim panel back into place. You'll hear the retainer clips snap into place.



Step 18: Reinstall the passenger pillar back into place, secure with the same two 10mm screws you removed from earlier.



Step 19: Reinstall the sun visor with the two 8mm screws then reinstall the visor's clip with the T15 screw.



Step 20: Snap on the lower rear view mirror panel.



Step 21: Snap on the upper rear view mirror panel.



Step 22: Enjoy your purchase and again thank you for choosing Infotainment.com for your upgrades.



Return Policy/Warranty Terms

Infotainment.com 30-Day Return Policy:

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

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Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

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Infotainment.com offers hassle free technical support and warranty claims on all products within 1 year from the date-of-delivery to retail customers who opt for the extended warranty coverage upon checkout. This policy also applies to all registered Infotainment.com wholesale accounts. Furthermore, franchise automobile dealers are granted additional coverage for their customers to match the vehicle's 3 year / 36,000 mile bumper-to-bumper manufacturer's warranty.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

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