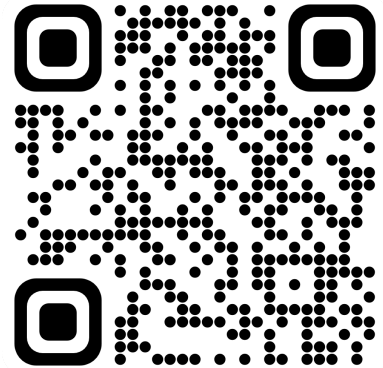


Install guide for (2013-2016 Ford F-250 F-350 SuperDuty MyFord Touch Sync 2 To Sync 3 With Apple CarPlay And Android Auto Upgrade)

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

Part lists

- Sync 3 APIM Module (F-S3)
- Sync 3 8.4" Screen (F-DISPS3)
- GPS Antenna (U-GPSB)
- USB Hub (F-HUB)
- USB Hub Bezel (F-HUBBEZ)
- USB Hub Power Harness (F-INTHUB1)



Tools required for installation, socket sizes & whatnot.

- Light Source
- Pry Tool
- Flathead Screwdriver
- T9 Torx Screwdriver
- 7mm Wrench/Socket

Skill Level: 3

Time Investment: 2-3 hours



Step 1: To start use your pry tool to remove the factory USB hub. The cover may come off first, this can help to get to the plastic tabs holding the hub in place. Once removed. Disconnect the two connections at the rear of the USB hub.



Step 2: Lets put the new USB hub in place. This is needed for Carplay to work. Take the USB hub (F-HUB), connect the USB hub power harness (F-INTHUB1) to the rear of the USB hub, attach the bezel cover onto the USB hub. Plug in the USB hub power harness into the factory connection and plug in the factory data connection into the rear of the new USB hub. Then slide it into the dash.



Step 3: Next is to remove the two trim panels by using your pry tool. This will give you access to the 7mm screws to remove the bezel.



Step 4: With the two trim panels popped out, you'll see the two 7mm screws. Remove them both.



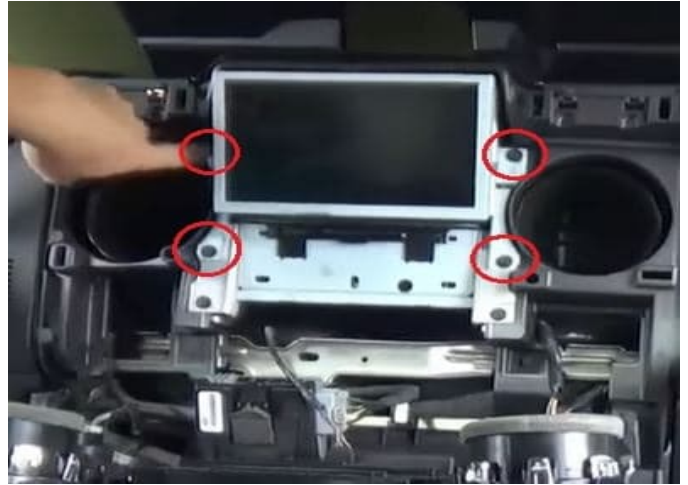
Step 5: Now that the two 7mm screws are removed. You can grab the top of the bezel and pull it free as it is only held in with retainer clips.



Step 6: Once the bezel is free, lean it forward so it is out of your way to get to the radio.



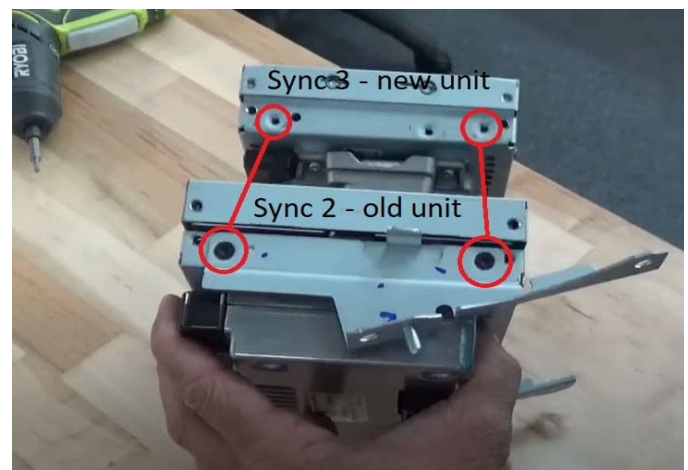
Step 7: You can now remove the four 7mm screws holding the sync 2 screen in place.



Step 8: Lean the sync 2 forward to disconnect the USB cable and the main radio factory harness from the rear of the sync 2. The main connection has a gray lever that needs to be pushed down to release connection.



Step 9: Now you'll need to swap the factory brackets on each side of the old sync 2 unit over to the new sync 3 upgrade unit. Both brackets are held in with two 7mm screws. Swap them to the sync 3 unit.

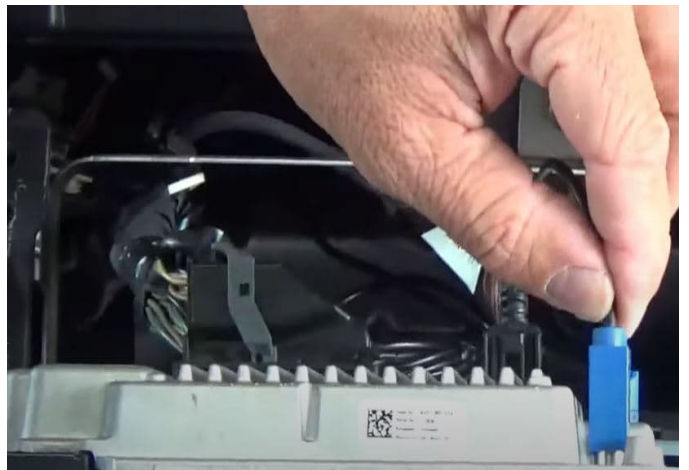


Step 10: If you purchased the Sync 3 with built in navigation then you'll need to install a GPS antenna. This is very easy, there is a metal cross beam behind the radio screen location. You can place the GPS antenna in the kit on this metal beam as the bottom of the antenna is magnetic. Leave the blue fakra connection in the same place as the factory USB data cable is located.

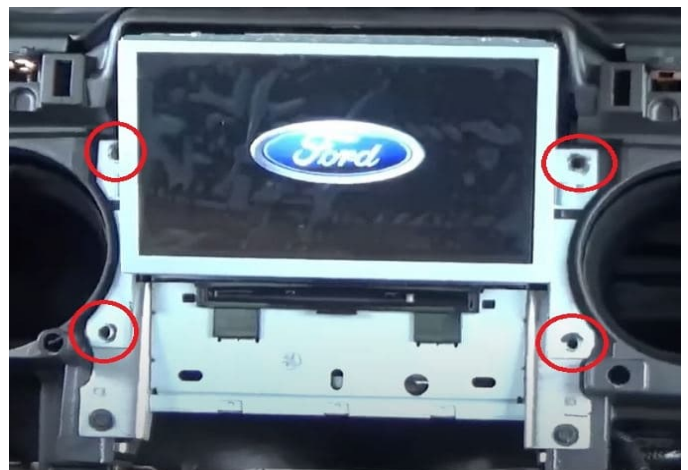
Note: GPS works best with no metal above the antenna.



Step 11: Take the Sync 3 and plug in the main factory connector with the gray lever, the USB data cable, as the new blue fakra from the GPS antenna.



Step 12: Reinstall the four 7mm screws to hold the Sync 3 radio in place.



Step 13: You can now put the bezel back into place. You'll hear the retainer clips engage when you push the bezel in place.



Step 14: Reinstall the two 7mm screws from behind the trim panel to secure the bezel in place.



Step 15: Snap the two trim panels back into the bezel.



Step 16: Start the vehicle and give the radio a minute to fully boot for the first time. After which you can start to play with your upgrade. Remember if you got the sync 3 with built in navigation then you will need to drive around or at least be outside on clear day for the GPS antenna to get enough signal to show your location.



Step 17: For Carplay, you'll need to connect physically to the new USB hub via a good cable. Cheaper cables tend to only do charging so make sure you use a good quality USB cable.



Step 18: Thank you for the purchase! Enjoy the upgrade!



Return Policy/Warranty Terms

Infotainment.com 30-Day Return Policy:

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

Customers are responsible for all return shipping charges unless they receive the wrong product or a defective item. It is recommended that the customer utilizes signature confirmation and/or insurance when shipping an item to Infotainment.com.

Infotainment.com will not be responsible for lost or damaged packages. Only the signature of an Infotainment.com employee will suffice as proof of delivery. A pre-paid return shipping label may be requested by the customer (located within the continental U.S) at the cost of \$15.00 to be deducted from the total refund amount. Customers located outside the United States will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com.

Returns will be processed within ten (10) business days of receipt (not including weekends, holidays, and the day the package is delivered). Refunds will be issued back to the original form of payment. If the original form of payment is no longer valid the refund will be issued as store credit. Infotainment.com reserves the right to reject or impose additional charges for replacement of a return if there is damage, missing



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components, excessive use/wear, a different serial number from when originally shipped, etc. If the customer's return has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update. This return policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the return policy and procedures at any time without notification.

Infotainment.com Retail 90-Day Warranty Policy:

Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped



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therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

This warranty policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the warranty policy and procedures at any time without notification.

Infotainment.com Extended 1-Year Warranty Policy:

Infotainment.com offers hassle free technical support and warranty claims on all products within 1 year from the date-of-delivery to retail customers who opt for the extended warranty coverage upon checkout. This policy also applies to all registered Infotainment.com wholesale accounts. Furthermore, franchise automobile dealers are granted additional coverage for their customers to match the vehicle's 3 year / 36,000 mile bumper-to-bumper manufacturer's warranty.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

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