

**Install guide for (2013-2014 Ford F-150 MyFord Touch Sync 2 To Sync 3 With Apple CarPlay And Android Auto Upgrade)**

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

**Part lists**

- Sync 3 APIM Module (F-S3)
- Sync 3 8.4" Screen (F-DISPS3)
- GPS Antenna (U-GPSB)
- USB Hub (F-HUB)
- USB Hub Bezel (F-HUBBEZ)
- USB Hub Power Harness (F-INTHUB1)

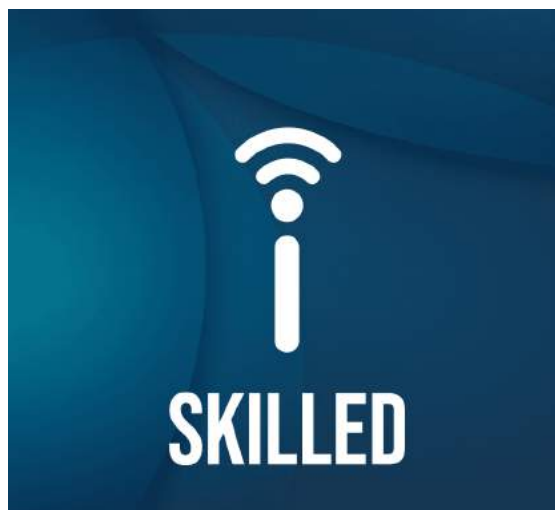


**Tools required for installation, socket sizes & whatnot.**

- Light Source
- Pry Tool
- Flathead Screwdriver
- T20 Torx Screwdriver
- 7mm/8mm - Wrench/Socket

**Skill Level:** 3

**Time Investment:** 2-3 hours



**Step 1:** To start we need to drop down the glove box. Push in the two tabs to release glove box. You can let it hang.



**Step 2:** With the glove box out of the way you gain access to three 7mm screws holding the passenger dash in place.



**Step 3:** You'll be able to free to passenger dash trim peice just enough to slide to to the right to expose one 7mm screw.



**Step 4:** Remove the 7mm screw and pull the trim piece free from the dash, you do not need to fully remove the panel. Again we just need it moved over to gain access to the 7mm screw holding the top of the bezel in place. Remove the screw.



**Step 5:** Next on the other side of radio bezel. Pull the AC vent out then pull the trim panel free enough to gain access to the second 7mm screw holding the top of the radio bezel in.



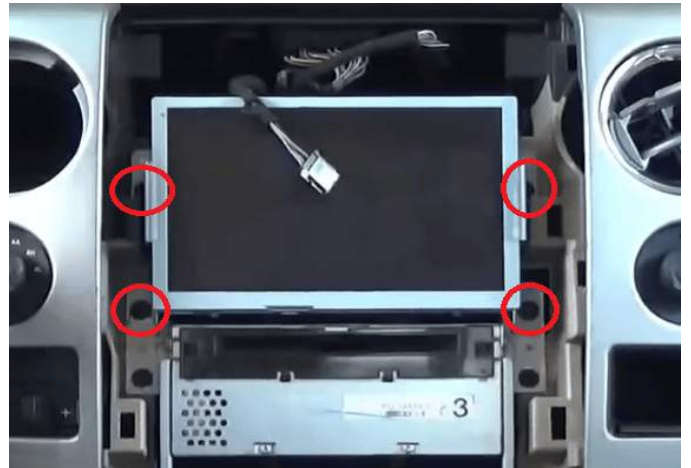
**Step 6:** At the bottom of the radio bezel, remove the trim panel, it is only held in with retainer clips. That will expose two more 7mm screws holding the bottom of the bezel in place. Remove both screws.



**Step 7:** You'll now be able to pull the bezel free from the dash, it is only held in with the screws we already removed and retainer clips. Disconnect the top connections then let the bezel hang off to the side.



**Step 8:** Next we need to remove the four 7mm screws holding in the sync 2 radio and APIM.

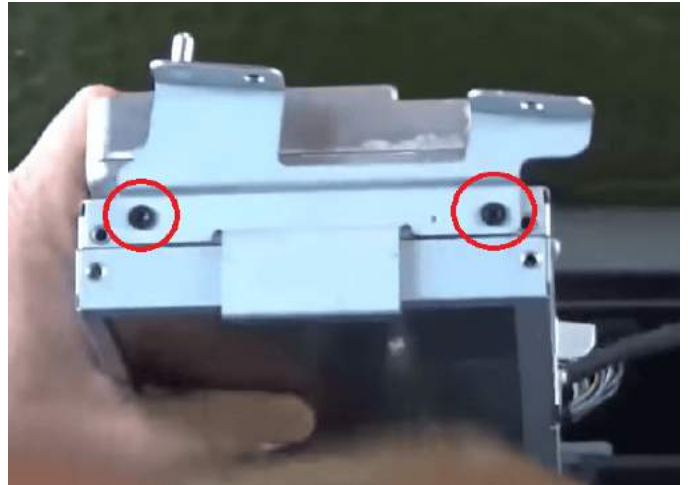


**Step 9:** Lean the Sync 2 screen and APIM combo forward then disconnect the rear connections. Lower the gray locking lever to release the connection.

Note: Take a picture of the connections for your reference.



**Step 10:** We need to swap the brackets from the sync 2 over to the sync 3. There are two T20 screws on both sides. Swap the brackets over and use same screws to secure them in place.



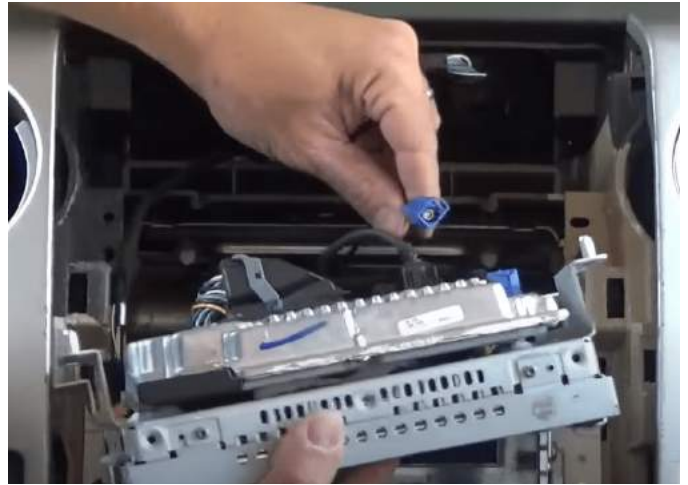
**Step 11:** Before mounting the Sync 3, let's get the GPS antenna installed. Start by removing the two 7mm screws from the upper dash tray. Once those screws are removed, you can pull the tray out and place it off to the side on the dash, it does not need to be fully removed.



**Step 12:** Take the GPS antenna and place it on a metal bracket in the upper dash. Then route the GPS connector down to the radio cavity.



**Step 13:** Connect the Sync 3 to the factory wiring and plug in the GPS antenna to the top fakra port.



**Step 14:** Place Sync 3 into the dash, should slide right into place. Secure with the four 7mm screws you removed earlier.



**Step 15:** Next we need to install the new USB hub for Carplay. Using your pry tool, pop out the factory USB hub. Disconnect the two connections at its rear.



**Step 16:** Snap the new USB hub into the USB hub bezel.



**Step 17:** Plug in the USB power conversion cable into the rear of the new USB hub.



**Step 18:** Plug in the factory USB hub connections into the USB power conversion cable and the rear of the USB hub.



**Step 19:** Slide the new USB hub and bezel into place, it should snap in place.



**Step 20:** Start the vehicle to check if the new radio is powering on correctly. If all tests good then reassemble the rest of your dash.



**Step 21:** Enjoy your purchase and again thank you for choosing Infotainment.com for your upgrades.



## Return Policy/Warranty Terms

### **Infotainment.com 30-Day Return Policy:**

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

Customers are responsible for all return shipping charges unless they receive the wrong product or a defective item. It is recommended that the customer utilizes signature confirmation and/or insurance when shipping an item to Infotainment.com.

Infotainment.com will not be responsible for lost or damaged packages. Only the signature of an Infotainment.com employee will suffice as proof of delivery. A pre-paid return shipping label may be requested by the customer (located within the continental U.S) at the cost of \$15.00 to be deducted from the total refund amount. Customers located outside the United States will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com.

Returns will be processed within ten (10) business days of receipt (not including weekends, holidays, and the day the package is delivered). Refunds will be issued back to the original form of payment. If the original form of payment is no longer valid the refund will be issued as store credit. Infotainment.com reserves the right to reject or impose additional charges for replacement of a return if there is damage, missing



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components, excessive use/wear, a different serial number from when originally shipped, etc. If the customer's return has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update. This return policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the return policy and procedures at any time without notification.

**Infotainment.com Retail 90-Day Warranty Policy:**

Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped



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therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

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**Infotainment.com Extended 1-Year Warranty Policy:**

Infotainment.com offers hassle free technical support and warranty claims on all products within 1 year from the date-of-delivery to retail customers who opt for the extended warranty coverage upon checkout. This policy also applies to all registered Infotainment.com wholesale accounts. Furthermore, franchise automobile dealers are granted additional coverage for their customers to match the vehicle's 3 year / 36,000 mile bumper-to-bumper manufacturer's warranty.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

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