

Install guide for (16-19 Silverado Sierra GM Truck TailGate Handle Backup Camera Kit)

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

Refer to your glovebox sticker to determine which upgrade you need. Your glove box sticker will notate a 3-digit code: *IOB* (7-inch radio display), *IO5* (8-inch radio display) or *IO6* (8-inch radio display w/ nav).

Note: There is no good way to know if your vehicle is or isn't pre-wired from factory. Best way is to check for continuity from the HMI to the backup camera port by spare tire or programe the vehicle then plugging in the camera by the spare tire and see if you get image on the radio in reverse. No image or Blue/Black screen means you're not pre-wired.

Part lists

- OEM Backup Camera (G-CAMF16)
- Truck TailGate Handle (G-CAMF16H)
- Genie Programmer* (G-RVC or G-SPOIOB)

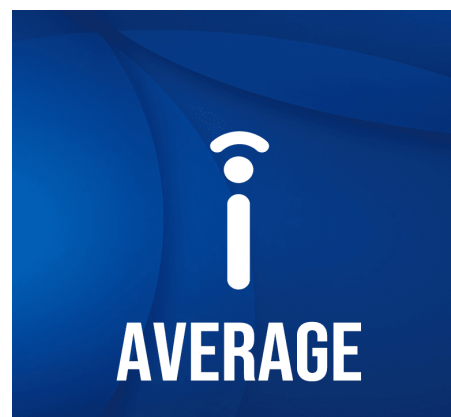
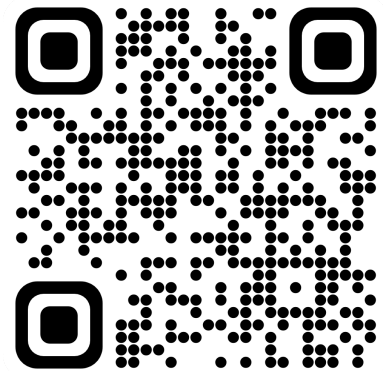
*Changes depending on IOB or IO5/IO6 upgrade.

Tools required for installation, socket sizes & whatnot.

- Light Source
- Pry Tool
- Flathead Screwdriver
- 10mm Wrench/Socket

Skill Level: 2

Time Investment: 1-2 hours



Step 1: The best process to start with is to program the vehicle to know there will be a backup camera installed. Grab the Genie (G-RVC or G-SPOIOB).

I. Put vehicle into the run position. (Accessory Mode, Engine NOT running but with radio powered on)

II. Wait 1 minute after putting the vehicle into run to plug in the genie programmer.

III. The genie once plugged in will flash blue as it tries to program.

IV. The genie will turn a solid green light once programming was completed successfully, programming can take 1-3 minutes long.

V. Remove the genie and give the vehicle a sleep cycle.

VI. Test out the programming. Put vehicle into reverse, the screen should change to blue/black or the camera if you installed camera first.

VII. Proceed with next step.



Step 2: Always a good idea to disconnect battery before working on a vehicle. Once that is done. Open the tailgate. You'll need to remove the twelve screws holding the tailgate panel lining on. Place it off to the side.



Step 3: Remove the cover plate to expose the rear of the factory tailgate handle.



Step 4: There are two 10mm screws plus two metal bars holding the handle in place. Remove the two screws and dettach the bars.

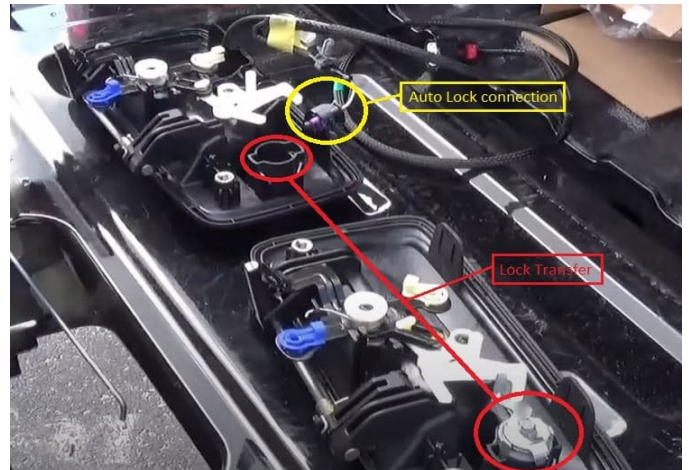


Step 5: Last thing holding the factory handle in place is two black plastic tabs on the bottom of the handle, push down to release the handle.



Step 6: Once the factory tailgate handle is free, you'll need to swap the lock over to the new handle. This is done by prying the metal tab to free lock then slide into the new handle.

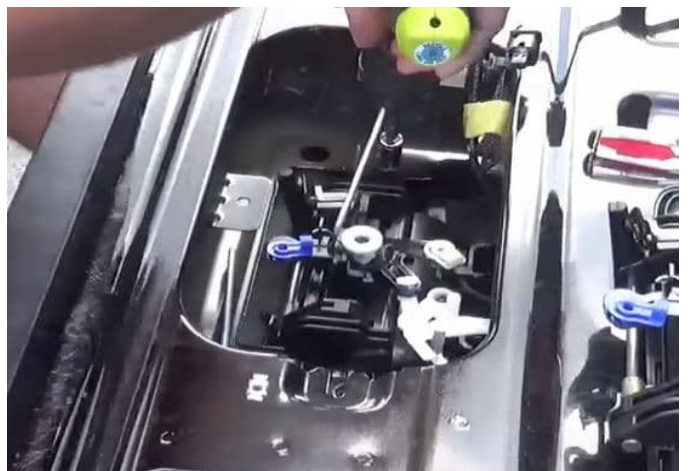
Note: For those with Automatic Locking TailGate. You'll also need to swap the auto lock mechanism over to the new handle and plug it into our harness.



Step 7: Now you can install the new tailgate handle, route the camera cable into the tailgate opening then starting with the top of the handle, slide it into place then push up to engage the two plastic clips.



Step 8: Secure the new handle in place with the same two 10mm screws you removed earlier.



Step 9: Snap the two bars back into place so the handle will operate to open the tailgate.



Step 10: Route the camera/auto locking tailgate lock harness down the tailgate. There is a small opening you can route the harness through.



Step 11: Pull the slack through then feed harness into the next opening that will allow the harness to drop down by the spare tire. You can now reassemble the tailgate.



Step 12: By the spare tire, you'll see a row of connections. Going from right to left, the 2nd plug is covered by a dummy plug. You will be plugging in the camera into this spot if you do NOT have auto lock.

Note: If you DO have auto lock, then there is a populated plug to the right of the dummy plug. This plug is at a different angle. This was the factory wiring for the auto lock, since you swapped the auto lock to our harness then you need to plug in our harness into this port. The factory wiring that was used with the auto lock is no longer used. Zip tie it out of the way.



Step 13: Either proceed with programming if you skipped that step or proceed with testing the camera install by putting vehicle in reverse to see that backup camera.



Step 14: Enjoy your purchase and again thank you for choosing Infotainment.com for your upgrades.



Return Policy/Warranty Terms

Infotainment.com 30-Day Return Policy:

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

Customers are responsible for all return shipping charges unless they receive the wrong product or a defective item. It is recommended that the customer utilizes signature confirmation and/or insurance when shipping an item to Infotainment.com.

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Returns will be processed within ten (10) business days of receipt (not including weekends, holidays, and the day the package is delivered). Refunds will be issued back to the original form of payment. If the original form of payment is no longer valid the refund will be issued as store credit. Infotainment.com reserves the right to reject or impose additional charges for replacement of a return if there is damage, missing



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Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

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therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

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To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

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